

**FORD:**

2013 Fusion

**ISSUE**

The 2013 Fusion vehicles do not lower the audio system volume during a reverse park aid chime event. This feature was not implemented for 2013 model year.

**ACTION**

Follow the Service Procedure steps to enable this feature.

**SERVICE PROCEDURE**

1. Is the vehicle equipped with MyFord Touch and a 4.2 inch instrument cluster display?
  - a. Yes - reprogram the instrument panel cluster (IPC) to the latest calibration using Integrated Diagnostic System (IDS) release 99.02 or higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at [www.motorcraftservice.com](http://www.motorcraftservice.com).
  - b. No - replace the IPC. Use the chart below for replacement.

PART NUMBER	PART NAME
ES7Z-10849-AA	Instrument Cluster Replacement For DS7Z-10849-AA
ES7Z-10849-BA	Instrument Cluster Replacement For DS7Z-10849-BA
ES7Z-10849-CA	Instrument Cluster Replacement For DS7Z-10849-CA
ES7Z-10849-DA	Instrument Cluster Replacement For DS7Z-10849-DA
ES7Z-10849-EA	Instrument Cluster Replacement For DS7Z-10849-EA
ES7Z-10849-FA	Instrument Cluster Replacement For DS7Z-10849-FA
ES7Z-10849-GA	Instrument Cluster Replacement For DS7Z-10849-GA
ES7Z-10849-HA	Instrument Cluster Replacement For DS7Z-10849-HA
ES7Z-10849-JA	Instrument Cluster Replacement For DS7Z-10849-JA
ES7Z-10849-KA	Instrument Cluster Replacement For DS7Z-10849-KA
ES7Z-10849-LA	Instrument Cluster Replacement For DS7Z-10849-LA
ES7Z-10849-MA	Instrument Cluster Replacement For DS7Z-10849-MA
ES7Z-10849-NA	Instrument Cluster Replacement For DS7Z-10849-NA
ES7Z-10849-PA	Instrument Cluster Replacement For DS7Z-10849-PA

OPERATION	DESCRIPTION	TIME
160048A	2013 Fusion With MyFord Touch And A 4.2 Inch Screen: Reprogram The IPC (Do Not Use With Any Other Labor Operations)	0.3 Hr.
160048B	2013 Fusion Without MyFord Touch And A 4.2 Inch Screen: Replace The IPC (Do Not Use With Any Other Labor Operations)	0.8 Hr.

**WARRANTY STATUS:**

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**DEALER CODING**

<b>BASIC PART NO.</b>	<b>CONDITION CODE</b>
10849	04