



Service Bulletin

PRELIMINARY INFORMATION

Subject: Normal Characteristic - Appearance Of Uneven Bed Or Accessory Rails After Installation Of Accessory Tonneau Cover

Models: 2015-16 Chevrolet Colorado
2015-16 GMC Canyon

This PI was superseded to update Model Years. Please discard PIT5323.

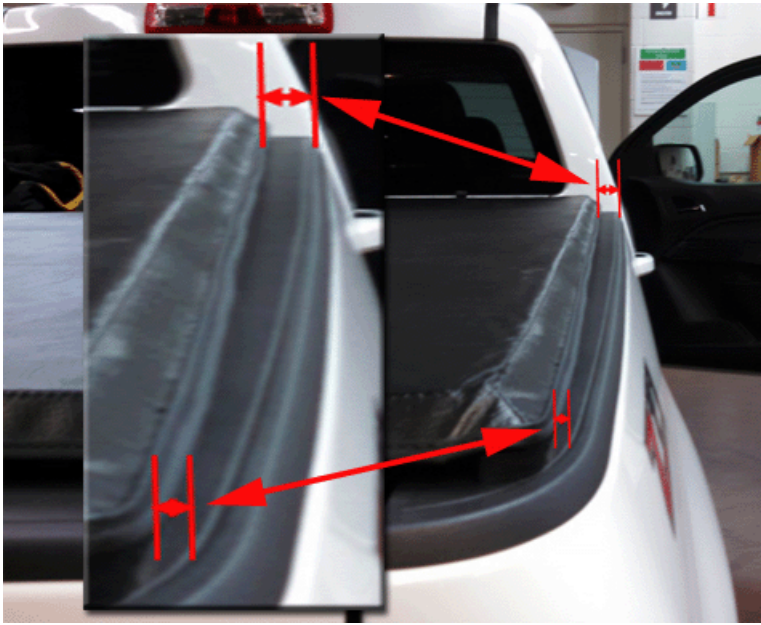
The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

A customer or technician installing accessories on the bed rail caps may notice the rails are not as wide at the rear of the pickup bed as they are at the front of the bed. This is typically noticed after the installation of GM Accessory Soft Folding or Soft Roll-Up Tonneau Cover rails.

Some may think the accessory install was incorrect or that parts of the accessory kit are damaged.





Recommendation/Instructions

Important: Do not attempt to repair or replace parts for this condition.

The changing width of the bed rail cap is by design and part of the sleek appearance of the truck; no repairs are necessary to correct it.

Because the bed rail caps narrow as they go toward the rear of the vehicle, and the tonneau cover rails maintain a rectangle shape, the narrowing of the bed rail caps is highlighted and more noticeable.

Customer Information

Please communicate to the customer this condition is a normal design characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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