

Technical product information

Topic	New Continental GT Convertible – Front seat belt webbing twisted
Market area	Worldwide Bentley (1WBE)
Brand	Bentley
Transaction No.	2038562/1
Level	EH
Status	Approval
Release date	

New customer code

Object of complaint	Complaint type	Position
Occupant protection, pedestrian protection -> Belts -> Three-point belt	component / consumables -> twisted	

New workshop code

Object of complaint	Complaint type	Position
Occupant protection, pedestrian protection -> Belts -> Three-point belt -> Push-in clip f. three-point seat belt	component / consumables -> incorrectly built	left
Occupant protection, pedestrian protection -> Belts -> Three-point belt -> Push-in clip f. three-point seat belt	component / consumables -> incorrectly built	right

Vehicle data

New Continental GT Convertible

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3941*	2012	E		*	*	*
3941*	2013	E		*	*	*
3941*	2014	E		*	*	*
3941*	2015	E		*	*	*
3942*	2012	E		*	*	*
3942*	2013	E		*	*	*
3942*	2014	E		*	*	*
3942*	2015	E		*	*	*

Chassis numbers

Manufacturer	Filler	Type	Filler	MY	Factory	From	To	Prod from	Prod to
SCB	***	**	*	*	C	074021	999999		

Documents

Document name
master.xml
master.doc

Customer statement / workshop findings

Front seat belt webbing twisted



Figure 1

The front seat belt webbing is twisted this is evident in both the stowed position and also when the seat belt is worn see Figure 1

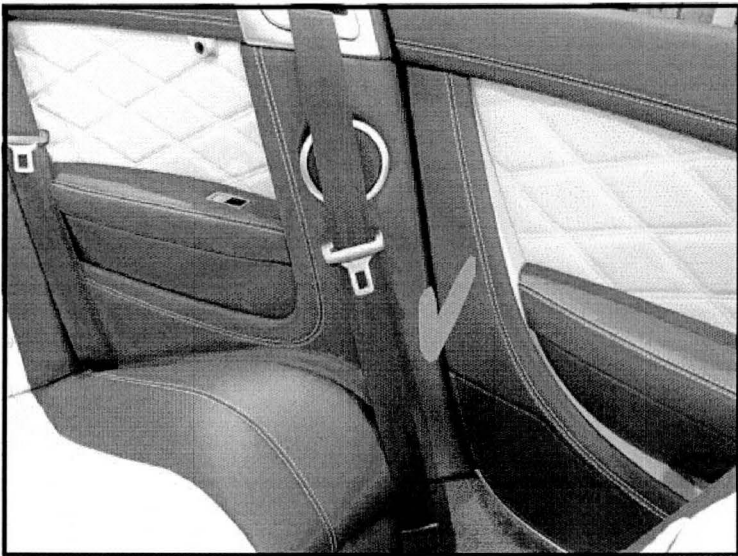


Figure 2

The front seat belt in the stowed position should be as shown in figure 2

Technical background

The plastic seat belt webbing guide, a plastic moulding incorporated in the seat belt upper 'D' loop assembly, may not have been fully clipped onto the metal 'D' loop. When this is the case a twist in the seat belt webbing is possible

Production change

Assembly method revised

Measure

In the event of a twist being identified in a front seat belt then carry out the following check on that specific seat belt

1. Remove the rear quarter wastrail reference workshop manual Rear quarter wastrail – To remove and fit Rep Gr.70



Figure 3

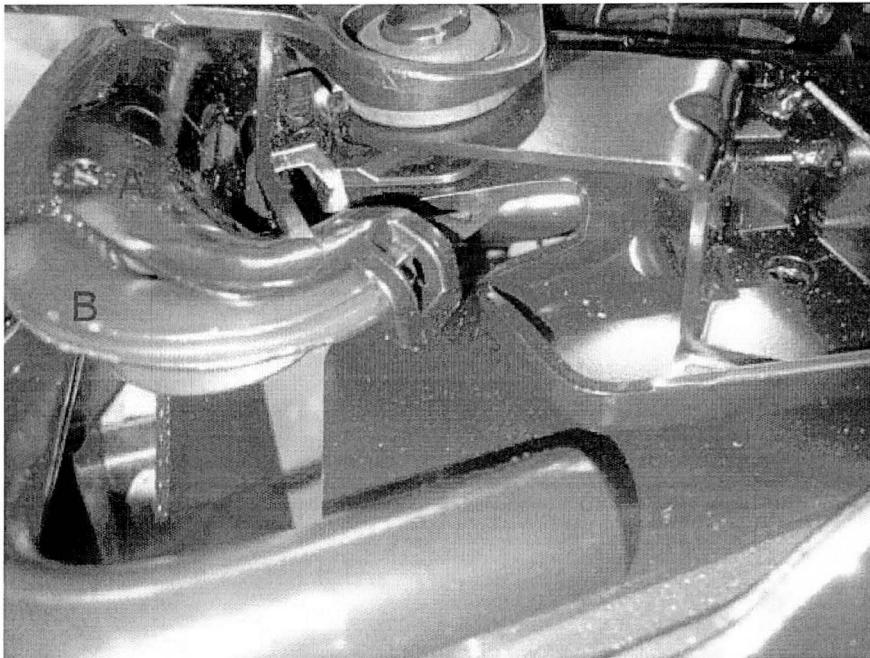


Figure 4

2. Referencing figure 3 and 4 inspect the seat belt webbing plastic guide (A). Ensure the three clipping points (C) are securely clipped to the 'D' ring (B).
3. If the guide is not securely clipped then remove and discard the guide and fit a new replacement guide.
4. On completion the guide must be correctly secured to the 'D' ring paying close attention to both outer clipping features (C)

Warranty accounting instructions

Please Note: Normal warranty policies are applicable

Warranty Type	110
Labour Operation Code	69 26 19 99 (for RO open date on or before 13 November 2014) 69 26 19 02 (for RO open after 13 November 2014)
Damage Service Number	69 26
Damage Code	00 18
Location Code	001 left, 002 right
Time	140 TU

Parts information

Part number	Description	Quantity
3W7857827	Belt guide left hand	1
3W7857828	Belt guide right hand	1