



File in Section: 08 - Body and Accessories

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Service Bulletin

INFORMATION

Subject: Incorrect OnStar® Information in the Owners Manual

Models: 2012-2013 Chevrolet Corvette
Equipped with Navigation Radio (RPO U3U)

This bulletin is being issued to inform dealers/customers that the owners manual incorrectly states that navigation downloads can be done using OnStar®. In the OnStar® section under the Navigation heading, the manual incorrectly advises owners to "Press the OnStar® button to receive directions or have them sent to the vehicle navigation screen. Destinations can also be forwarded to the vehicle from MapQuest.com." The Corvette will only accept "Turn by Turn" verbal directions from OnStar®. Also, under the Other Navigation Services Available from OnStar® heading, the manual incorrectly states that directions can be loaded to the screen based navigation system.

For this reason, customers may comment that they are unable to download OnStar® directions directly into the navigation system.

There is no correction available. This bulletin was published to provide dealers with information should a customer ask why their vehicle will not accept directions directly into the navigation system.

Customer Information

Any customer concerns of unable to download OnStar® directions directly into the navigation system should be informed that those features, regardless of what the owners manual states, are not supported on the vehicle.

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