

GLOBAL RECALL PROCESS REPORT OF FIELD ACTION

MANUFACTURER

Jaguar Land Rover Limited

TYPE OF ACTION

Compliance Recall – Japan only

FIELD ACTION NUMBER

P043

SUBJECT

Land Rover Range Rover
Land Rover Range Rover Sport

MAKE MODEL AND MODEL YEAR AFFECTED

Land Rover Range Rover - Certain 2013 Model Year vehicles and one 2014 Model Year Vehicle
Land Rover Range Rover Sport - Three 2014 Model Year vehicles

ASSEMBLY PLANTS/DATES OF PRODUCTION

Range Rover

Assembly Plant

Production Dates

Begin **End**

Solihull (UK) August 24, 2012 May 7, 2013

VIN

Begin **End**

SALGA2EE8D [REDACTED] to SALGA2EE8D [REDACTED]

Range Rover Sport

Assembly Plant

Production Dates

Begin **End**

Solihull (UK) January 17, 2014 to January 23, 2014

Three vehicles

SALWA2VE7E [REDACTED]

SALWA2VE3E [REDACTED]

SALWA2EE2E [REDACTED]

Other Limiting Factors

Jaguar Land Rover has not received any reports of accidents, injuries or fatalities as a consequence of this issue and has concluded that this condition does not present an unreasonable risk to safety.

"Substantially Similar" vehicles sold in the U.S. are:

Land Rover Range Rover 2013 to 2014 Model Year vehicles
Land Rover Range Rover Sport 2014 Model Year vehicles

A characterization of the vehicle as "Substantially Similar" is made exclusively for purposes of complying with 49 CFR Part 579 and does not imply that the vehicles are "Substantially Similar" in any other context or for any other purpose, regulatory or otherwise. Also, characterization of a vehicle as "Substantially Similar" in this context specifically does not imply that the vehicle is available for import or sale in the United States.

Estimated number of vehicles affected

Japan Range Rover 189 vehicles
Japan Range Rover Sport 3 vehicles

Estimated Percentage of Vehicles that contain the subject condition

Unknown

Reason for this Field Action

A concern has been identified on certain Range Rover 2013 and 2014 Model Year vehicles and three Range Rover Sport 2014 Model Year vehicles where the vehicle may not start due to an internal failure of the battery positive terminal. The vehicle battery located on the battery tray in the rear of the vehicle is not sufficiently isolated from the dynamic inputs experienced through 'normal' driving. These inputs result in an internal failure of the battery positive terminal and the vehicle will not start.

Jaguar Land Rover launched field action Q332 to improve battery retention and reduces the vibration exerted into the battery during a normal drive cycle.

The Japanese Government stated that in accordance with the Automobile Type Approval Handbook for Japanese Certification 2013 Approval regulation Article 177 (11-2-2-3-177), this condition is considered to be a field service action and that Jaguar Land Rover should conduct a field service action to remedy this condition on all unrepaired vehicles.

Jaguar Land Rover's Field Review Committee (FRC) reviewed this concern on April 4, 2014 and it was concluded that this condition represented a non-compliance in Japan and that a voluntarily non-compliance recall be conducted on all unrepaired vehicles.

Jaguar Land Rover is not aware of any reports of accidents or injuries attributed to this condition.

Number of reports of this Condition

Reports of the condition: 2 reports from Japan

Alleged Accidents: 0

Alleged Injuries: 0

Alleged fatalities: 0

Description of the remedy

Selected vehicles within the VIN ranges will have the vehicle battery replaced and a modified battery tray fitted.

There will be no charge to owners for this repair.

Date of determination: April 4, 2014

Date Recall will commence: April 2014

Determination made by

Jaguar Land Rover Limited