



Service Bulletin

INFORMATION

Subject: HD Radio Turns On Unwanted When Using Radio Station Voice Command

Models: 2013-2014 Cadillac ATS, SRX, XTS
2014 Buick Regal
2014 Cadillac CTS Sedan VIN A, Cadillac ELR
2014 Chevrolet Corvette, Impala, Silverado 1500
2014 GMC Sierra 1500
2015 Chevrolet Silverado HD, Tahoe, Suburban (Without RPO AVF)
2015 GMC Sierra HD, Yukon Models (Without RPO AVF)
2015 Cadillac Escalade Models (Without RPO AVF)

This PI was superseded to update the Recommendations/Instructions. Please discard PIT5332A.

Condition/Concern

Customers may comment that the HD Switching function turns on unwanted when tuning to radio stations using voice commands.

Recommendation/Instructions

This is a normal operating characteristic of design. When using voice recognition to tune to a station the radio will automatically turn the HD option on if a HD broadcast is available. If desired, the HD function can be turned back off using the MENU selection under the AUDIO tab.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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