

Service Bulletin

File in Section:

Bulletin No.: 16-NA-007

Date: January, 2016

TECHNICAL

Subject: Notchy or Stick/Slip Feeling in Steering Wheel Near the Center Position

Attention: This Bulletin also applies to any of the models that may be Export vehicles.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to]	
Buick	LaCrosse	2015	2015				
Buick	Regal	2015	2015				
Buick	Verano	2015	2015				
Chevrolet	Cruze	2015	2015				
Chevrolet	Impala	2015	2015				
Chevrolet	Malibu	2015	2015				
Chevrolet	Volt	2015	2015				
Cadillac	ELR	2015	2015				

Condition	Some customers may comment on a notchy or stick/slip feeling in the steering wheel, near the center position, after a duration of time on the highway while making lane changes.	
Cause	This condition may be due to increased effort required to overcome residual friction after driving long periods with no steering input.	
Additional Options	Equipped with Steering - Power, Non-Variable Ratio, Electric (RPO NJ1)	

Correction

Reprogram the power steering control module.

Service Procedure

Refer to Power Steering Control Module Programming and Setup (NJ1) in SI.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810625	Power Steering Control Module Reprogramming with SPS	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

