

 Stop Delivery Order - General Motors Reference #28550

Updated Date: Jan 19, 2016 12:45 ET

 28550 Malibu stop delivery list.xlsx

GM CUSTOMER CARE AND AFTERSALES
DCS3898
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 19, 2016

Subject: Stop Delivery Order – General Motors Reference #28550

Models: 2016 Chevrolet Malibu

To: All Chevrolet Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager,
Service Manager, Parts and Service Director, New Vehicle Sales
ManagerSTOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2016 model year Chevrolet Malibu vehicles in new vehicle inventory. The GM reference number is 28550.

CONDITION: GM shipped sixteen 2016 model year Chevrolet Malibu's that did not complete final end-of-the-line testing at the assembly plant. The airbag malfunction indicator light in these vehicles should be illuminated; this MIL light indicates that the vehicle's sensing and diagnostic module is not locked. Typically this would be found during PDI. These SDM modules must be locked before the vehicles can be sold. GM is currently working on a calibration to address this condition.

REQUIRED ACTION: Until further instructions are received, involved vehicles that are in dealer new vehicle inventory must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration or any other purpose.

INVOLVED VEHICLES: A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. Dealers are to check IVH to determine involvement of vehicles in dealer used inventory. IVH will be updated soon with all involved VINs.

Additional details will be provided as they become available.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

About this Alert

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