 28340 - Service Update Bulletin - Engine Misfire During Engine Maintenance Mode (EMM)
Updated Date: Jan 29, 2016 9:50 ET

GM CUSTOMER CARE AND AFTERSALES
DCS3911
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 29, 2016

Subject: 28340 – Service Update Bulletin
Engine Misfire During Engine Maintenance Mode (EMM)

Models: 2016 Chevrolet Volt

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator


General Motors is releasing Service Update Bulletin 28340 today. The total number of U.S. vehicles involved is approximately 5,300. Please see the attached bulletin for details.


Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated February 1, 2016. A list of involved vehicles in dealer inventory is attached to this message.

END OF MESSAGE

GM CUSTOMER CARE AND AFTERSALES

 28340 Bulletin.pdf

 28340 US Stock list.xlsx

About this Alert

Reference Number: GCUS-3-421

Published to: Home Page

Version: 0.0

Alert Type: Service Update

Original Published Date: Jan 29, 2016 9:50 ET

Expires: Mar 29, 2016 0:00 ET

Contact : loren.rusk@gm.com