 15800 - Service Update - Sliding Door Does Not Lock Manually and/or Outside Door Handle Breaks Off
Updated Date: Jan 14, 2016 14:35 ET

GM CUSTOMER CARE AND AFTERSALES
DCS3893
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 14, 2016

Subject: 15800 – Service Update Bulletin
Sliding Door Does Not Lock Manually and/or Outside Door Handle Breaks Off

Models: 2016 Chevrolet Express
2016 GMC Savana
Equipped with Sliding Door (RPO YA2)

To: All Chevrolet and GMC Dealers



Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
and Warranty Administrator

General Motors is releasing Service Update Bulletin 15800 today. The total number of U.S. vehicles involved is approximately 872. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen will be updated January 15, 2016. A list of involved vehicles in dealer inventory is attached to this message.

GM CUSTOMER CARE AND AFTERSALES

 15800 Bulletin.pdf
 15800 US Stock BAC list.xlsx

About this Alert

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