

GM CUSTOMER CARE AND AFTERSALES
DCS3913
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 29, 2016

Subject: 15663A – Service Update
OnStar Microphone Quality
Revised Service Procedure

Models: 2016 Buick Enclave
2016 Chevrolet Traverse
2016 GMC Acadia

To: All Buick, Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New or Used Vehicle Sales
Manager, and Warranty Administrator

This bulletin is being revised to add an optional special tool to the service procedure section. Please discard all copies of bulletin 15663.

END OF MESSAGE
GM CUSTOMER CARE AND AFTERSALES