

 15655 – Service Update Bulletin - Rear View Mirror Bracket Detachment from Windshield
Updated Date: Jan 08, 2016 15:35 ET

GM CUSTOMER CARE AND AFTERSALES
DCS3886
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 8, 2015

Subject: 15655 – Service Update Bulletin
Rear View Mirror Bracket Detachment from Windshield

Models: 2014 Chevrolet Impala Epsilon
(RPO GMX 352)

To: All Chevrolet Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New or Used Vehicle Sales Manager, and Warranty Administrator

General Motors is releasing Service Update Bulletin 15655 today. The total number of U.S. vehicles involved is approximately 18,000. Customers are being mailed the correct fuse block label and have the option to bring the label to the dealer if they desire. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The "Investigate Vehicle History" (IVH) screen was updated January 7, 2015. A list of involved vehicles in dealer inventory is attached to this message.

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 15655 Bulletin.pdf  15655 US Stock list.xlsx

About this Alert

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