 Stop Delivery Order for Upcoming Safety Recall 15595
Updated Date: Jan 27, 2016 19:05 ET

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS3908
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 27, 2016

Subject: Stop Delivery Order for Upcoming Safety Recall 15595

Models: 2015 Chevrolet Colorado
2015 GMC Canyon

To: All Chevrolet and GMC Dealers

Attention: Dealer, Dealer Principal, General Manager, General Sales Manager,
Service Manager, Parts and Service Director, and New Vehicle Sales
Manager

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2015 model year Chevrolet Colorado and GMC Canyon vehicles in new or used vehicle inventory. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves these vehicles. The GM recall number is 15595.

NOTICE: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the defect is remedied. Dealers must follow normal policy and procedure and check the Investigate Vehicle History (IVH) prior to releasing any vehicle to a customer.

CONDITION: General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2015 Chevrolet Colorado and GMC Canyon vehicles. These vehicles may experience loss of power steering assist at startup or while driving due to a poor electrical connection within the torque-sensor harness connector. If power steering assist is lost or reduced, steering control can still be maintained but would require an increased steering effort, particularly at lower speeds, which presents a greater risk of a crash.

To correct this condition, dealers will replace steering gear pinion sensor cover assembly.


Until further instructions are received, all 2015 model year Chevrolet Colorado and GMC Canyon vehicles that are in dealers' possession (dealer new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes, or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

INVOLVED VEHICLES: A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory. A file identifying involved vehicles in dealer used inventory will be published in GM GlobalConnect, under the Service tab in "Field Action Inventory Reports". Dealers are to check IVH to determine involvement of vehicles in dealer used inventory. IVH will be updated January 28, 2016, with all involved VINs.

Until the recall bulletin is released, the IVH screen in GWM will display "N/A" under Release Date and the "Incomplete - Remedy not yet available" message under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

RELEASE OF BULLETIN: We are working to develop a remedy and with the supplier to obtain the required parts as quickly as possible. When a remedy is available and sufficient quantity of parts are available, the recall bulletin will be released and dealers can begin repairing vehicles.

GLOBAL SAFETY FIELD INVESTIGATIONS

 15595 US stock list.xlsx

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