



Service Bulletin

INFORMATION

Subject: Changing Turn-By-Turn Voice Response To Metric Or English Units

Models: 2006 - 2016 All GM Passenger Car and Light Duty Trucks
With OnStar Gen7, Gen8, Gen9, or Gen10

This PI has been updated to add 2014-2016 models, please disregard PIC5614.

Condition/Concern

Customers may state that while using the OnStar Turn-By-Turn Navigation (TBT) the system responds in miles instead of kilometers (or vice versa).

Recommendation/Instructions

This setting can be changed by pressing the phone button on the OnStar keypad to access OnStar voice recognition and say "English-Metric Setting" as described in the OnStar owner's manual.

Note: A Turn by Turn route must be downloaded to the vehicle in order to access this feature and change the current setting in the vehicle.

For Global A vehicles, the language change through the DIC settings is used to change English-Metric settings for TBT operation.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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