



# Service Bulletin

File in Section: -

Bulletin No.: 16-NA-011

Date: January, 2016

## INFORMATION

**Subject: Infotainment System Will Not Return to Media After Bluetooth Call Ends**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick, Cadillac, Chevrolet, GMC	All Passenger Cars and Trucks	2013	2016			All	All

<b>Condition</b>	Some customers may comment that if an iPhone® is paired with the vehicle, and the customer is listening to either AM/FM/XM, etc., and if a Bluetooth function is used (for example: the customer initiates or receives a Bluetooth call, or the customer uses voice-pass through to interact with Siri), the infotainment system will not return to AM/FM/XM, etc., after the Bluetooth® function interaction ends and it will default to the Bluetooth® media source for audio. If music is found on the iPhone, it will start to play. If there is no music on the iPhone®, the infotainment system may state "No Media Found."
<b>Cause</b>	This may be caused by Apple® releasing its 9.2 IOS update to Apple® devices.

### Correction

This is not a vehicle concern.

Apple® is working on correcting this issue and no timetable has been set yet.

<b>Version</b>	1
<b>Modified</b>	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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