



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-008

Date: January, 2016

TECHNICAL

Subject: Auto-On Rear Window Defogger and Outside Rear View Mirror (OSRVM) Defogger Not Operating

Attention: This Bulletin also applies to any of the models that may be Export vehicles.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	ATS	2013	2016			All	All

Condition	Some customers may express concern after completing Safety Recall #15299 that the rear window defogger and outside rear view mirror (OSRVM) auto-on defogger function does not work when the vehicle is remote started in cold temperatures. The rear window defogger and OSRVM functions correctly if manually selected.
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Correction

Check in IVH if Safety Recall #15299 has been completed. If it has not been closed, this field action must be completed first. Completion of the safety recall is required for tracking of each VIN that is part of Safety Recall #15299. Warranty claim must be submitted and recall shown closed in IVH before you can proceed.

Service Procedure

1. Verify that the rear window and OSRVM defogger functions do operate correctly when selected manually. If defogger does not work manually, follow normal SI diagnostics.



Radio Antenna Coil Label

- (1) Original Part Number = 22874340
 - (2) Date Code; 2-digit "week", 1-digit "year" example: week "34", year "2012"
 - Supplier DUNS number
2. Replace the current radio antenna coil in the vehicle with radio antenna coil P/N 84043838. Record on the RO the P/N and the date code of the radio antenna coil removed from the vehicle (see picture above for locations) before installation of the new radio antenna coil.
 3. Remove the Supplement To The 2013-2016 Cadillac ATS Sedan Owner Manual from field action 15299.
 4. Contact the Techline Customer Support Center (TCSC) at 1-800-828-6860 (English) or 1-800-503-3222 (French) for instructions for how to reprogram the HVAC control module. Before contacting TCSC, the part number and date code of the original and the replacement radio antenna coil will be required. The TCSC will also need the RO number that the radio antenna coil was replaced on.

Parts Information

Description	Part Number	Qty
Radio Antenna Coil	84043838	1

4341570

Warranty Information

Labor Operation	Description	Labor Time
4480378*	Radio Antenna Coil Replacement and Reprogramming HVAC Control Module	1.6 hrs
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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