



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-005

Date: January, 2016

TECHNICAL

Subject: Seatback Stuck in Full Forward Position

Attention: This Bulletin also applies to any of the models that may be Export vehicles.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	ATS	2016	2016			All	All
Cadillac	CTS	2016	2016			All	All
Chevrolet	Camaro	2016	2016			All	All

Condition	Some customers may comment that the seatback is stuck in the full forward position and will not recline.
Cause	This may be caused by a burr that built up on the gear of the seatback actuator preventing the seatback to recline.

Correction

If you encounter a vehicle with the above concern, complete the following steps:

1. Pull forward on the inboard side top surface of the seatback while pushing the recliner switch rearward.

Note: Once the seatback starts to move rearward, stop pulling on the seatback.

2. Using the power recliner switch, move the seatback forward against the full forward travel stop.

Note: Continue activating the forward switch for 2-4 seconds after the seatback stops moving.

3. Using the power recliner switch, move the seatback rearward off the full forward stop for a few degrees.
4. Repeat steps 2 and 3 for five cycles.

Warranty Information

Labor Operation	Description	Labor Time
7080288*	Free Seatback Panel From Stuck Position	0.3 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	

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