A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the <u>Elsa Newsletter</u> section in the Technician References menu.

VW Elsa Newsletter



Edition 171: February 1, 2016

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Technical Bulletins

17 16 01 · 2037201 Supersedes Technical Bulletin V171501 dated February 13, 2015 to include current model year vehicles. **Engine Oil Level VIN** Range Model(s) Year VIN Range To Eng. Code Trans. Code From All All 2014-2016 All All All Technicians may find during PDI that the oil level is below the full mark, but still within the hash marks on the engine oil dip stick. **Production Solution:** Not applicable.

57 16 01 · 2042955 Front Door(s) May Be Difficult to Close at Temperatures Below Freezing					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Golf/GTI (A6)	2009– 2014	All	All	All	All
Golf/GTI (A7), Golf R	2015	All	All	All	All
Jetta (A6)	2011– 2015	All	All	All	All
Passat NMS	2012– 2015	All	All	All	All
Tiguan	2010– 2015	All	All	All	All

Customer may state:

Front door lock will not unlock or lock, or the door is difficult to close during low ambient temperatures (freezing conditions, usually below 32°F /0°C)

Workshop findings:

The customer concern can be reproduced under similar conditions.

Note:

There is a worksheet attachment to this Technical Service Bulletin. The worksheet must be completed and filed with the repair order for all cases that the door lock is replaced under the New Vehicle Limited Warranty (NVLW). In the case of a warranty part return, a printed copy of the completed document must accompany the part. If the worksheet is not completed and submitted as required the claim will be subjected to labor cost adjustments.

Production Solution: Final production counter measure pending.

Pending Service Solutions

No new Pending Service Solutions this week.

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Tech Tips

90-13-02 Resetting Inspection Service and Interval Service - Date: August 23, 2013

January 29, 2016: Update to model year applicability.

Model(s)	Year	Eng. Code	Trans. Code
7P Touareg	2010–2015	All	All
Passat	2012–2015	All	All
Jetta	2011–2015	All	All

Please refer to Tech Tip for detailed instructions and diagrams for resetting the Inspection and Interval Services.

There are no labor operation time units associated with this reset procedure.

91-16-03 Coding the Replacement Instrument Cluster					
Model(s)	Year	Eng. Code	Trans. Code		
Beetle	2000–2006	All	All		
Prior to removing the instrument cluster read the current Coding and Adaptation in channel 9 and record the mileage in KM.					
I. Install	the new cluster into the	ne vehicle and perfo	orm the immobilizer		
 After scanning the vehicle in Odis, select Vehicle OBD > Right click on Address Word 17 and select control module OBD Select coding and code the control module accordingly with the exception of the 3rd digit from the right. This digit should be changed to a 3 (XX3XX) or (X3XX) depending on coding Select the drop down box and select adaptation and enter channel 9 and enter the mileage in KM 					
 enter the mileage in KM If the original cluster was non responsive. You can calculate the mileage from its current mileage, (multiply mileage x 1.609 to convert to kilometers and then multiply kilometers x .10). Once the adaptation value is entered (up to 5 digits,) it will also be necessary to perform address word 19 gateway coding, since this control module is integrated with the instrument cluster - code gateway to 06. 5. If adaptation will not complete, select the drop down box and select "Access Authorization" and use log in "13861" and reattempt step 4 					

6. Once the mileage has been accepted, reselect "coding and change the 3rd digit from 3 to 2 and save. Mileage will display in miles

96-16-03 91N9 Update Freezes					
Model(s)	Year	Eng. Code	Trans. Code		
Golf, GTI, Sportwagen	2016	All	All		
The 91N9 Update may freeze during the update process.					

If the screen freezes on the following screen, press the back arrow in the upper right corner and the software update will continue.



AND	Please wa	it	-
AEDIA OK:	15 N/A: 0 NOK: 0	Remaining: 1	SOUND
HONE	JLASH/STDF/Application	100 %	CAR
VOICE			MENU

Campaigns

01B3 · Tire Information Label					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Beetle Convertible w/ Factory– installed 18- inch Wheels	2016	All	All	See Campaign/Actions screen in Elsa	See Campaign/Actions screen in Elsa

On certain vehicles equipped with factory-installed 18-inch wheels, the tire sidewall height ratio information specified on the tire placard is incorrect. If a customer relied on the information printed on the incorrect label when replacing the factory-

installed tires, smaller-diameter tires could be fitted to the vehicle in error. If incorrect (smaller diameter) tires are used on the vehicle, it could lead to incorrect speedometer readings (showing higher speed than actual). This represents a noncompliance with Federal Motor Vehicle Safety Standard 110, "Tire Selection and Rims."

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Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: <u>wwoa.workshopinformation@vw.com</u>

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