

## **Tech Tips**

TT 00-16-01 Date: September 23, 2016

1999 - 2017 All Models - Contacting the Parts Helpline

If the Parts Helpline is contacted for parts information/ordering and you are asked to contact the Volkswagen Technicians Helpline for part number information or alternative installation instructions, please document whom you have spoken to and ask to speak with a Parts supervisor.