



Campaign Tip – Update Closure Requests

Date February 10, 2016

Subject Update Closure Requests

Affected Vehicles All U.S. Vehicles with Open Update(s) Showing in Elsa

Campaign Tip If a vehicle is out of the specified warranty parameter for an Update, dealers may submit a closure request. Submit the request through WISE under the Campaigns/Update/Recall Closure option, using the applicable reason code.

The Update will then show closed in Elsa on the following business day, and the VIN will be removed from the next version of the *New and CPO Inventory Open Campaign/Action Report*.

Additional Information

Dealers with any questions should contact Warranty.