



**NUMBER:** 08-076-16

**GROUP:** Electrical

**DATE:** September 22, 2016

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**SUBJECT:**

Remote Start Antenna Replacement

**OVERVIEW:**

This bulletin involves replacing the remote start antenna module.

**MODELS:**

2016	(DS)	Ram 1500 Pickup
2016	(D2)	Ram 3500 Pickup
2016	(DD)	Ram 3500 Cab Chassis
2016	(DJ)	Ram 2500 Pickup
2016	(DP)	Ram 4500/5500 Cab Chassis
2016	(DX)	Ram Truck (Mexico)
2017	(RU)	Chrysler Pacifica

**NOTE:** This bulletin applies to vehicles within the following markets/countries:  
NAFTA (US only) and EMEA.

**NOTE:** This bulletin applies to vehicles built on or after June 20, 2016 (MDH 0620XX)  
and on or before June 23, 2016 (MDH 0623XX) equipped with Remote Start  
(Sales Code XBM).

**SYMPTOM/CONDITION:**

Some customers may experience a diminished or less than satisfactory range when trying to lock/unlock the doors or when using the remote start from the key fob. Some customers may also experience a Tire Pressure Monitoring (TPM) icon illuminated while all the tires are properly inflated.

**DIAGNOSIS:**

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify all related systems are functioning as designed. If DTCs or symptom conditions are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

1. Verify the key fob is operating properly and the battery is good.
2. Verify the customer's complaint by using the key fob within a spec range of 300 ft.
3. Does the key fob lock/unlock the doors and the remote start work within the range?
  - a. YES>>> Proceed to [Step #4](#).
  - b. NO>>> Proceed to [Step #1](#) of the repair procedure, if the vehicle is within the build dates.
4. Is the TPM light on while all tires are properly inflated?
  - a. YES>>> Proceed to [Step #1](#) of the repair procedure, if the vehicle is within the build dates.
  - b. NO>>> This Bulletin does not apply. Normal diagnosis should be performed.

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

**PARTS REQUIRED:**

Qty.	Part No.	Description
1	68144668AB	Module, Remote Start Antenna
1	68186558AA	Module, Remote Start Antenna (RU)

**REPAIR PROCEDURE:**

1. Replace the remote start antenna module. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>08 - Electrical/8F - Engine Systems/Starting/Antenna, Remote Start/Removal/Installation.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

<b>Labor Operation No:</b>	<b>Description</b>	<b>Skill Category</b>	<b>Amount</b>
08-20-25-92	Module, Remote Start Antenna - Replace (D-Trucks) (1 - Semi-Skilled)	6 - Electrical And Body Systems	1.5 Hrs.
08-20-25-93	Module, Remote Start Antenna - Replace (RU) (1 - Semi-Skilled)	6 - Electrical And Body Systems	1.1 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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