THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 16-088. ALL APPLICABLE SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:
Electric Power Steering Gear Noisy

OVERVIEW:
This bulletin involves replacing the electric power steering gear assembly.

MODELS:

2016	(LX)	Chrysler 300

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA.

NOTE: This bulletin applies to vehicles built on August 13, 2016 (MDH 0813XX).

SYMPTOM/CONDITION:
The customer may hear a noise coming from the steering gear.

DIAGNOSIS:
If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

PARTS REQUIRED:

Qty.	Part No.	Description
1	68274990AB	Electric Power Steering Gear Assembly

REPAIR PROCEDURE:
1. Replace the power steering gear assembly. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>19 - Steering/Gear/Removal/Installation.
2. Set the front toe alignment. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>02 - Front Suspension/Wheel Alignment/Standard Procedure>Front Toe.

POLICY:
Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
19-00-05-96	Electric Power Steering Unit - Replace, With Toe Alignment (2 - Skilled)	4 - Chassis	1.1 Hrs.

FAILURE CODE:

ZZ	Service Action