

**NUMBER:** 08-075-16

**GROUP:** Electrical

DATE: September 09, 2016

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 16-086. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

THE WITECH SOFTWARE IS REQUIRED TO BE AT THE LATEST RELEASE BEFORE PERFORMING THIS PROCEDURE.

#### **SUBJECT:**

Body Control Module (BCM) Re-configure

## **OVERVIEW:**

This bulletin involves re-configuring the BCM.

## **MODELS:**

2017 (DS) RAM 1500 Pickup

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA.

NOTE: This bulletin applies to vehicles built on or after August 08, 2016 (MDH 0808XX) and on or before August 09, 2016 (MDH 0809XX) equipped with the Rebel Instrument Cluster (Sales Codes JAJ).

#### SYMPTOM/CONDITION:

The customer may describe the cluster screen on specific Rebel units, shows Front Park Assist "OFF" (Fig. 1) when vehicles are not equipped with Front Park Assist.



Fig. 1 Cluster Screen

# **DIAGNOSIS:**

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

## **REPAIR PROCEDURE:**

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during repair procedure.

- Using wiTech, configure vehicle to Rear Park Assist only. This routine is available under the 'Diagnostic Procedures' tab found on the home, 'Vehicle View', page of wiTECH.
- 2. Using wiTECH clear any DTCs which may have been set during the reconfiguration.

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# **POLICY:**

Reimbursable within the provisions of the warranty.

# TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-02-BV	Module, Body Control - Reconfigure Vehicle (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.

# **FAILURE CODE:**

The dealer must choose which failure code to use. If the customer came in with an issue and if the dealer finds a software update to correct that issue, use failure code CC, for all other use failure code RF.

- If the customer's concern matches the SYMPTOM/CONDITION identified in the Service Bulletin, failure code CC is to be used.
- If an available flash is completed while addressing a different customer concern, failure code RF is to be used.

CC	Customer Concern
RF	Routine Flash