



NUMBER: 23-039-16

GROUP: Body

DATE: September 07, 2016

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 16-081. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Rear Shelf Panel Replacement

OVERVIEW:

This bulletin involves replacing the rear shelf panel.

MODELS:

2016 (PF) Dodge Dart

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA.

NOTE: This bulletin applies to vehicles built on or after April 27, 2016 (MDH 0427XX) and on or before June 12, 2016 (MDH 0612XX) equipped with 9 Alpine Speakers W/Subwoofer (Sales Code RC3).

SYMPTOM/CONDITION:

The customer may describe poor rear speaker performance due to an incorrect rear shelf panel installed in the vehicle.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition listed above, perform normal diagnostics.

PARTS REQUIRED:

Qty.	Part No.	Description
1	6LN62DX9AA	Panel, Rear Shelf - Trim

REPAIR PROCEDURE:

1. Remove and discard the rear shelf panel. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>23 - Body> Interior> Panel, Rear Shelf> Removal.
2. Replace the rear shelf panel with new panel. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>23 - Body> Interior> Panel, Rear Shelf> Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-20-72-97	Panel, Rear Shelf Trim - Replace (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.5 Hrs.

FAILURE CODE:

ZZ	Service Action
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