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**GROUP:** Body

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***SUBJECT:***

Transit Film Removal

***OVERVIEW:***

This bulletin involves properly removing the vehicles transit film.

***MODELS:***

2015 -2016

(VM)

RAM ProMaster City

**NOTE: This bulletin applies to vehicles within the following markets/countries:  
NAFTA.**

***DISCUSSION:***

When a new unsold vehicle arrives at the dealership, improper removal of the transit film can cause paint damage to the vehicle. Paint damage can occur if the transit film is not removed within six months of application.

***SYMPTOM/CONDITION:***

1. Avoid extreme temperatures when removing the transit film; room temperature is recommended 20°C - 30°C (68°F - 86°F).
2. Allow the vehicle to acclimate for a minimum of 2 hours at the recommended temperature.

3. Pull the transit film at an angle of 120 degrees for easy removal. Use even strength/force during removal (Fig. 1).



***Fig. 1 Wrap Removal***

***POLICY:***  
Information Only.