



NUMBER: 23-013-16

GROUP: Body

DATE: April 07, 2016

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 16-027. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Pod Switch Buttons Sticking On Center Instrument Panel Bezel

OVERVIEW:

This bulletin involves the replacement of the right instrument panel bezel.

MODELS:

2016 (FF) Fiat 500

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA and APAC.

NOTE: This bulletin applies to vehicles built on or after August 24, 2015 (MDH 0824XX) and on or before September 22, 2015 (MDH 0922XX) equipped with the Instrument Panel Parts Module (Sales Codes X81).

SYMPTOM/CONDITION:

The customer may describe the upper switch pod buttons (electronic stability control, hazard, and rear defrost) on the center instrument panel bezel are sticking.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition listed above, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1 (AR)	5VF761GAEE	Bezel, Assembly Base I/P RT
1 (AR)	5VF761WHAE	Bezel, Assembly Base I/P RT

Qty.	Part No.	Description
1 (AR)	5VF761X8AE	Bezel, Assembly Base I/P RT
1 (AR)	5VG901GAAE	Bezel Assembly, Cabrio I/P RT
1 (AR)	5VG901WHAE	Bezel Assembly, Cabrio I/P RT
1 (AR)	5VF761AUAE	Bezel, Assembly Base I/P RT
1 (AR)	5VF761BJAE	Bezel, Assembly Base I/P RT
1 (AR)	5VF761FPAE	Bezel, Assembly Base I/P RT
1 (AR)	5VF761R1AE	Bezel, Assembly Base I/P RT
1 (AR)	5VF761VJAE	Bezel, Assembly Base I/P RT
1 (AR)	5VF761W3AE	Bezel, Assembly Base I/P RT
1 (AR)	5VF761YTAE	Bezel, Assembly Base I/P RT
1 (AR)	5VG901X8AE	Bezel Assembly, Cabrio I/P RT

REPAIR PROCEDURE:

- Inspect each of the upper switch pod buttons on the center instrument panel bezel for a sticking condition by pressing and depressing multiple times.
- Do the upper switch pod buttons on the center instrument panel bezel stick?
 - Yes >>> Proceed to [Step #3](#)
 - No >>> This bulletin has been completed, use the Inspection LOP 23-11-23-92 to close the active RRT.
- Remove the bezel assembly and refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>Section 23 - Body>Instrument Pane>Bezel, Instrument Panel, Center>Removal.
- Using Star Parts catalog, determine which bezel assembly part number noted previously is required for this repair.
- Replace the bezel assembly and refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>Section 23 - Body>Instrument Pane>Bezel, Instrument Panel, Center>Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-11-23-92	Inspection - Instrument Panel Center Bezel (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
23-11-23-93	Inspect And Replace - Instrument Panel Center Bezel (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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