

NUMBER: 23-024-16

GROUP: Body

DATE: June 03, 2016

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.

THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 16-050. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Distorted Door Run Applique At Top Of Window

OVERVIEW:

This bulletin involves inspecting and if necessary, replacing the left front door glass run applique and window glass.

MODELS:

2016 (PF) Dodge Dart

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA and LATAM.

NOTE: This bulletin applies to vehicles built on or after February 11, 2016 (MDH 0211XX) and on or before February 22, 2016 (MDH 0222XX).

SYMPTOM/CONDITION:

The customer may describe that the left front door glass run applique has a wrinkled appearance or that the window does not fully close due to applique seal entrapment.

23-024-16

DIAGNOSIS:

- 1. Inspect the left front door glass run applique molding for fit and finish.
- 2. Is the left front door glass run applique wrinkled or distorted as shown in (Fig. 1)?
 - a. YES>>> Proceed to Step #1.
 - b. NO>>> This bulletin has been completed, use LOP (23-33-20-9N) to close the active RRT.

-2-

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition listed above, perform the Repair Procedure.



Fig. 1 Door Glass Run Inspection Area

1 - Distorted Applique

PARTS REQUIRED:

| Qty. | Part No. | Description |
|--------|------------|-----------------------|
| 1 (AR) | 68082407AC | Glass, Front Door |
| 1 (AR) | 68082793AF | Run, Front Door Glass |

-3- 23-024-16

REPAIR PROCEDURE:

- Remove and discard the front door glass. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>23 - Body/Door -Front/Glass, Door/Removal.
- 2. Remove and discard the front door glass run applique molding. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>23 Body/Door Front/Applique/Removal.
- Install the new door glass run applique molding. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>23 -Body/Door - Front/Applique/Installation.
- 4. Install the new front door glass. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>23 Body/Door Front/Glass, Door/Installation.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

| Labor Operation No: | Description | Skill Category | Amount |
|---------------------|---|---------------------------------------|----------|
| 23-33-20-9N | Weatherstrip/Run, Left Front Door Glass - Inspect Only (1 - Semi-Skilled) | 6 - Electrical and Body Systems | 0.0 Hrs. |

| | Related | |
|-------------|--|--------|
| 95-23-51-52 | Handling Fee For Left Front Door Glass Run Inspection. | \$5.00 |

| Labor Operation No: | Description | Skill Category | Amount |
|---------------------|---|---------------------------------------|----------|
| 23-33-20-9P | Weatherstrip/Run, Left Front Door Glass - Replace (Includes Glass) (1 - Semi-Skilled) | 6 - Electrical and Body Systems | 0.7 Hrs. |

FAILURE CODE:

| ZZ | Service Action |
|----|----------------|
|----|----------------|