

Service Bulletin

Service Bulletin – Circulaire Technique - Boletín de Servicio

Date: **1 NOV 2016**

Object: **Clutch update**

Product: **Turismo Veloce (all versions)**

Furthering the quality improvement process of our products, we have decided to introduce a product update, which will include a new clutch housing and cush drive for the models listed below.

Please update those models within your inventory and customer vehicles during a service interval or at the first convenient opportunity.

We ask that those customers who have mileage greater than 3,000 miles should be given priority.

- **MODEL TURISMO VELOCE up to VINV001790 included**

WARRANTY – AUTHORIZATION PROCEDURE

In order to receive the Auto Shipped Warranty Parts fully complete and submit a Warranty Claim following the guidelines stated in this bulletin. Please note SB 168 as well as “Pre Authorized. Parts to be Auto Shipped” in the **DESCR. Inconvenience** section of the claim.

Note that you are no longer required to submit an Authorization Form. The parts order is now generated with the claim submission.

DO NOT order the spare part code **W000W1373 CLUTCH HOUSING KIT** at this time. This kit will be auto-shipped to you once the warranty claim has been received.

The kit will include the following parts:

- (1) CLUTCH HOUSING
- (3) ABSORBER, HUB SHOCK 70SH
- (3) ABSORBER, HUB SHOCK 80SH
- (1) GASKET, CLUTCH

Upon receipt of the spare parts proceed with the update using the appropriate workshop and parts manuals as well as the guide provided below.

CLUTCH UPDATE PROCEDURE – TURISMO VELOCE - (SB168)

- *Remove the clutch (it is NOT necessary to remove the engine oil)*
- *Place on the workbench the clutch housing and remove the six screws that hold the mounting plate*
- *Replace the rubber cush drive (lubricating them with engine oil to facilitate the insertion) with new type ones, black and green included in the kit as shown in the picture:*



- *Place the new rubber cush drive on the clutch housing with the inscription "UP" upwards, and alternating the two colors (black - green) as in the picture:*



- *Assemble the clutch housing making sure that the O-ring does not get pinched in between, using some grease in order to keep it in place as pictured:*



- *Reassemble the clutch housing, fixing the plate with the 6 screws and using some medium Loctite on the thread tightening them to 10 Nm as picture:*



- *Complete the repair in all its parts*
- *Test the motorcycle before delivery to the customer*

Once the update has been completed please send an email to warranty@mvgusta.com stating the work has been completed.

WARRANTY PROCEDURE

Submit the Warranty Claim using the filing guidelines listed below. Be sure to include the parts kit (**W000W1373**)

- Warranty type = GS
- Description = SB168 and Authorization Number
- M covered = Miles of vehicle
- Special warranty number = 2807
- Problem Code = 099
- Group = E
- Operation code = E 999
- Labor Time = 0.8 hours
- Spare parts: (1) W000W1373 CLUTCH HOUSING KIT

In the “**Descr. Inconvenience**” section please remember to note SB168 and state “Pre Authorized. Parts to be Auto Shipped”.

Once the update has been completed please send an email to warranty@mvagusta.com stating the work has been completed. Place the Warranty Claim Number and VIN in the Subject Header.

To ensure customer satisfaction please perform the operation, described above, as soon as possible and at the convenience of the customer.

Thank you in advance for your cooperation, please don't hesitate to contact us for any technical / commercial support.

Best Regards
MV AGUSTA MOTOR S.p.A.
Technical Service Support