

Service Bulletin

Service Bulletin - Circulaire Technique - Circular Tecnica

Date: **1 NOV 2016**

Object: **Shock Absorber Spring Preload Adjuster Support Plate Substitution**

Product: **Turismo Veloce (all versions)**

Furthering the quality improvement process of our products, we have decided to introduce a new shock absorber spring preload adjuster support plate.

Please update the following models within your inventory and customer vehicles during a service interval or at the first convenient opportunity.

- **MODEL - TURISMO VELOCE - ALL models up to VINV001790 included**

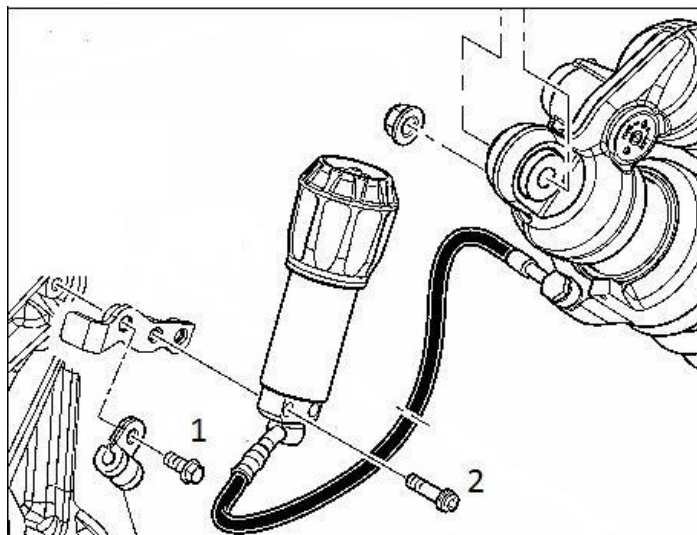
PLEASE NOTE: PARTS ARE NOT TO BE ORDERED. PARTS WILL BE AUTO-SHIPPED.

MATERIALS TO BE USED IN THE PROCEDURE:

- (1 part) 8000C3196 SUPP. REGOLATORE PRECARICO (SUPPORT PLATE)
- (2 parts) 8F00B2688 VITE TCEIF M6X1-L25 (BOLT)

OPERATING PROCEDURE: REPLACEMENT OF THE SHOCK ABSORBER SPRING PRELOAD SUPPORT PLATE

1. Remove the fixing screw of the shock absorber spring preload adjuster support plate (1) and the spring preload adjuster fixing screw (2).



2. Replace the plate with part 8000C3196 and secure the spring preload adjuster using the screw 8F00B2688 and tighten to 10 Nm with Loctite 243.
3. Attach the new shock absorber spring preload adjuster support plate to the frame and tighten at 10 Nm with Loctite 243.
4. Using the appropriate workshop and parts manuals reassemble any additional parts that may have been removed. Test the motorcycle before delivery to the customer.

Warranty Procedure:

In order to initiate the Auto Shipment of parts the warranty claim will need to be filed and submitted prior to completing the repair. Please use the filing guidelines below and state in the notes section "Pre Authorized. Parts to be Auto Shipped". Once the work has been completed the claim will be reimbursed upon receipt of an email stating that the work is completed.

Warranty type = GS
Description = SB169
Special warranty number = 2809
M covered = Miles on vehicle
Special Warranty Number = 2809
Problem Code = 099
Group = E
Operation Code = E 999
Labour Time = 0.3 hours
Spare Parts = (1) 8000C3196 (Note as "Faulty Part")
(2) 8F00B2688

In the "**Descr. Inconvenience**" section, please remember to note SB169 as well as "Pre Authorized. Parts to be auto shipped".

Once the update has been completed please send an email to warranty@mvagusta.com stating the work has been completed. Place the Warranty Claim Number and VIN in the Subject Header.

To ensure customer satisfaction please perform the operation, described above, as soon as possible and at the convenience of the customer.

Thank you in advance for your cooperation, please don't hesitate to contact us for any technical / commercial support.

Best Regards,
MV AGUSTA MOTOR S.p.A.
Technical Service Support