

PROFI Dealer Outbound Information Request Form

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|--|--|--------------------------------|----------|
| MY(s) Affected: | 2015-2016 | Issue ID # | 2015-049 |
| Vehicle Model(s): | Golf, GTI, Golf SportWagen | Photos (if applicable): | |
| VIN Range (if applicable): | All | N/A | |
| Engine Code(s): | All | | |
| Gearbox (Manual / Automatic): | All | | |
| Issue Description / Symptom: | | | |
| Rattle noise when closing front door. | | | |
| Workshop Problem Validation Procedure: | | | |
| Inspect front window regulator assembly for any loose components. Verify regulator cables are properly secured and window regulator mounting nuts are properly torqued. | | | |
| Required Actions: | | | |
| Please obtain pictures showing the location of any loose components. Send pictures and vehicle information into the Profi Mailbox with the title "2015-049 Golf Front Window Regulator." | | | |
| VWoA Contact Information: | | | |
| Requestor: | Jeff Zimmerman | | |
| E-mail: | jeffrey.zimmerman@vw.com | | |
| Phone Number: | 248-754-4340 | | |
| Alternative Contact: | Kevin Lentzer | | |
| E-mail: | kevin.lentzer@vw.com | | |
| Phone Number: | 248-754-5901 | | |