

## PROFI Dealer Outbound Information Request Form

<b>MY(s) Affected:</b>	2016	<b>Issue ID #</b>	2015-046
<b>Vehicle Model(s):</b>	Beetle, Beetle Convertible	<b>Photos (if applicable):</b>	
<b>VIN Range (if applicable):</b>	All		
<b>Engine Code(s):</b>	All		
<b>Gearbox (Manual / Automatic):</b>	All		
<b>Issue Description / Symptom:</b>			
Window goes up half way then stops / front door window seal rolls up with window.			
<b>Workshop Problem Validation Procedure:</b>			
Verify the complaint is caused by a front door window guide that has come loose from the inner guide track on the door.			
<b>Required Actions:</b>			
Please check customer and new stock vehicles and obtain pictures showing the condition from any vehicles found with this concern. Send pictures to the Profi inbox with the subject line 2015-046 Beetle Front Door Window Guide. Please ensure the vehicle information is also included in the email.		<b>VWoA Contact Information:</b>	
Reinstall or replace the window guide seal.		<b>Requestor:</b>	Jeff Zimmerman
		<b>E-mail:</b>	<a href="mailto:jeffrey.zimmerman@vw.com">jeffrey.zimmerman@vw.com</a>
		<b>Phone Number:</b>	248-754-4340
		<b>Alternative Contact:</b>	Kevin Lentzer
		<b>E-mail:</b>	<a href="mailto:kevin.lentzer@vw.com">kevin.lentzer@vw.com</a>
		<b>Phone Number:</b>	248-754-5901