

## MAZDA TECHNICAL SERVICE BULLETINS – MARCH, 2016

### ➤ RELEASED 3/31/2016

- 09-021/16 - 2016 MX-5 - CONVERTIBLE TOP INNER CLOTH FALLING DOWN CAUSING POOR APPEARANCE AND OBSTRUCTING VIEW OF BACK WINDOW

**SUMMARY:** Some vehicles may exhibit the inner cloth (A) falling down at the rear end causing a poor appearance and obstructing the view of the back window.

- 09-022/16 - 2013-2016 CX-5 - A-PILLAR TRIM DISTORTION

**SUMMARY:** Some customers may complain of the poor appearance of the passenger and/or driver side A-pillar trim. The lower portion of the trim may become distorted (as shown below) due to high temperatures.

- 15-001/16 – 2016 CX-3 - LDWS OR HBC WARNING LIGHT ON WITH DTC C1001:92
- 15-001/16 – 2016 CX-5 - LDWS OR HBC WARNING LIGHT ON WITH DTC C1001:92
- 15-001/16 – 2016 MX-6 - LDWS OR HBC WARNING LIGHT ON WITH DTC C1001:92
- 15-001/16 – 2016 MAZDA6 - LDWS OR HBC WARNING LIGHT ON WITH DTC C1001:92

**SUMMARY:** Some vehicles may experience one of the following 2 symptoms, even though the windshield is clear:

Lane Departure Warning System (LDWS) warning light turns ON while stopping or driving at a very slow speed. DTC C1001:92 (Poor functioning of Forward Sensing Camera (FSC)) is stored in memory.

High Beam Control (HBC) System warning light turns ON while stopping or driving at a very slow speed. DTC C1001:92 (Poor functioning of Forward Sensing Camera (FSC)) is stored in memory.

### ➤ RELEASED 3/29/2016

- 09-020/16 – 2016 MAZDA2 - CRACKS AROUND EDGE OF ACTIVE DRIVING DISPLAY (LOOKS FUZZY)
- 09-020/16 – 2015 MAZDA3 - CRACKS AROUND EDGE OF ACTIVE DRIVING DISPLAY (LOOKS FUZZY)
- 09-020/16 – 2016 MAZDA6 - CRACKS AROUND EDGE OF ACTIVE DRIVING DISPLAY (LOOKS FUZZY)
- 09-020/16 – 2016 CX-3 - CRACKS AROUND EDGE OF ACTIVE DRIVING DISPLAY (LOOKS FUZZY)

**SUMMARY:** Some vehicles may experience a fuzzy appearance (tiny cracks) around the edge of the Active Driving Display.

➤ **RELEASED 3/24/2016**

- **09-019/16 - 2016 MX-5 - CONSOLE MAT WARPING CAUSING POOR APPEARANCE**

**SUMMARY:** Some vehicles operating in places with high ambient temperatures may exhibit the console mat warping at the center part (A), causing a poor appearance. The console mat is fixed at both ends and warpage of the center part is caused by heat influence.

- **09-018/16 - 2016 MX-5 - SCRATCH ON SEAT BACK BAR GARNISH FROM CONTACT WITH CONVERTIBLE TOP**

**SUMMARY:** Some vehicles may exhibit scratches (A) on the rear of the seat back bar garnish (B) from contact with the convertible top (C).

➤ **RELEASED 3/21/2016**

- **02-005/16 – 2016 CX-3 - FRONT / REAR STABILIZER NOISE PREVENTION**
- **02-005/16 – 2013-2016 CX-5 - FRONT / REAR STABILIZER NOISE PREVENTION**
- **02-005/16 – 2016 CX-9 - FRONT / REAR STABILIZER NOISE PREVENTION**
- **02-005/16 – 2016 MAZDA2 - FRONT / REAR STABILIZER NOISE PREVENTION**
- **02-005/16 – 2014-2016 MAZDA3 - FRONT / REAR STABILIZER NOISE PREVENTION**
- **02-005/16 – 2014-2016 MAZDA6 - FRONT / REAR STABILIZER NOISE PREVENTION**

**SUMMARY:** Beginning with the CX-5 and Mazda6 models, grip type front and rear stabilizer bushings have been incorporated for noise prevention purposes. If any type of grease or lubrication is applied to the bushings, it may create noise due to bushing slippage (CX-5 bushings shown below).

➤ **RELEASED 3/17/2016**

- **03-002/16 - 2006-2013 MX-5 - WHINING NOISE FROM REAR DIFFERENTIAL**

**SUMMARY:** Some vehicles may exhibit a whining noise from the rear differential when driving. The concern may be caused by improper tooth contact pattern of the rear differential gear from abnormal wear. This abnormal wear is caused by gear tooth lapping compound (used during the production) being left on beyond the allowable amount. The production control has been improved to reduce the amount of remaining lapping compound.

- **09-017/16 - 2007-2015 CX-9 - RATTLE AND/OR WIND NOISE FROM FRONT DOOR GLASS AREA**

**SUMMARY:** Some vehicles may exhibit a rattle noise and/or wind noise from the front door glass area while driving the vehicle. This is caused by a deformed glass run channel (A). The deformed area is located at the upper rear corner of the run channel and is caused by repeated door glass closures in very hot climates. The deformed area causes poor contact between the glass run channel and the door sash, which results in rattle noise and/or wind noise.

➤ **RELEASED 3/11/2016**

- **09-014/16 - 2013-2016 CX-5 - WHITE MILKY STAINS ON INNER SURFACE OF HEADLIGHT LENS**

**SUMMARY:** Some vehicles equipped with LED or Discharge type headlights may exhibit white milky stains on the inner surface of the headlight lens. Some customers may complain of the poor appearance.

➤ **RELEASED 3/10/2016**

- **02-010/16 – 2016 CX-3 - KNOCKING / SQUEAKING NOISE FROM FRONT SHOCK ABSORBER, CREAKING NOISE FROM FRONT LOWER ARM BUSHING**
- **02-010/16 – 2013-2016 CX-5 - KNOCKING / SQUEAKING NOISE FROM FRONT SHOCK ABSORBER, CREAKING NOISE FROM FRONT LOWER ARM BUSHING**
- **02-010/16 – 2014-2016 MAZDA6 - KNOCKING / SQUEAKING NOISE FROM FRONT SHOCK ABSORBER, CREAKING NOISE FROM FRONT LOWER ARM BUSHING**

**SUMMARY:** Some vehicles may exhibit a knocking / squeaking noise from the front shock absorber when driving on rough roads and/or when turning the steering wheel while the vehicle is stopped.

➤ **RELEASED 3/07/2016**

- **01-009/16 – 2012-2016 MAZDA3 (WITH SKYACTIV) - ROUGH IDLE WITH CHECK ENGINE LIGHT ON AND DTC P0015 / P0524**
- **01-009/16 – 2013-2016 CX-5 (WITH SKYACTIV) - ROUGH IDLE WITH CHECK ENGINE LIGHT ON AND DTC P0015 / P0524**
- **01-009/16 – 2014-2016 MAZDA6 (WITH SKYACTIV) - ROUGH IDLE WITH CHECK ENGINE LIGHT ON AND DTC P0015 / P0524**

**SUMMARY:** Some vehicles may experience a rough idle with the check engine light on and DTC P0015 / P0524 stored in memory.

**P0015:00 - Exhaust CMP timing over-retarded**

**P0524:00 - Engine oil pressure too low**

➤ **RELEASED 3/06/2016**

- 02-009/16 – 2011-2016 MAZDA2 - STEERING WHEEL OFF CENTER WITHOUT DRIFT OR PULL
- 02-009/16 – 2004-2016 MAZDA3 - STEERING WHEEL OFF CENTER WITHOUT DRIFT OR PULL
- 02-009/16 – 2006-2015 MAZDA5 - STEERING WHEEL OFF CENTER WITHOUT DRIFT OR PULL
- 02-009/16 – 2003-2016 MAZDA6 - STEERING WHEEL OFF CENTER WITHOUT DRIFT OR PULL
- 02-009/16 – 2016 CX-3 - STEERING WHEEL OFF CENTER WITHOUT DRIFT OR PULL
- 02-009/16 – 2013-2016 CX-5 - STEERING WHEEL OFF CENTER WITHOUT DRIFT OR PULL
- 02-009/16 – 2007-2012 CX-7 - STEERING WHEEL OFF CENTER WITHOUT DRIFT OR PULL
- 02-009/16 – 2007-2016 CX-9 - STEERING WHEEL OFF CENTER WITHOUT DRIFT OR PULL
- 02-009/16 – 2006-2016 MX-5 - STEERING WHEEL OFF CENTER WITHOUT DRIFT OR PULL
- 02-009/16 – 2004-2011 RX-8 - STEERING WHEEL OFF CENTER WITHOUT DRIFT OR PULL
- 02-009/16 – 2001-2011 TRIBUTE - STEERING WHEEL OFF CENTER WITHOUT DRIFT OR PULL

**SUMMARY:** Some customers may complain that the steering wheel is off center more than 3° even when driving straight on a flat road.

- 09-016/16 – 2016 CX-3 - WRINKLES ON LEATHER SEAT SURFACE OF NEW VEHICLE
- 09-016/16 – 2015-2016 CX-5 - WRINKLES ON LEATHER SEAT SURFACE OF NEW VEHICLE
- 09-016/16 – 2015-2016 CX-9 - WRINKLES ON LEATHER SEAT SURFACE OF NEW VEHICLE
- 09-016/16 – 2015-2016 MAZDA3 - WRINKLES ON LEATHER SEAT SURFACE OF NEW VEHICLE
- 09-016/16 – 2015-2016 MAZDA5 - WRINKLES ON LEATHER SEAT SURFACE OF NEW VEHICLE
- 09-016/16 – 2015-2016 MAZDA6 - WRINKLES ON LEATHER SEAT SURFACE OF NEW VEHICLE
- 09-016/16 – 2015-2016 MX-5 - WRINKLES ON LEATHER SEAT SURFACE OF NEW VEHICLE

**SUMMARY:** At PDI or when new vehicle is delivered, some customers may complain about wrinkles on the leather seat cushion and/or seat back surface.