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Sent on 03 05 2016 Expires on 06 03 2016

From Campaign Administration

Subject Product Update: 2016 Pilot Roof Molding Detaches

DATE: March 5, 2016

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: Campaign Administration

Re: Product Update: 2016 Pilot Roof Molding Detaches

Today, March 5, 2016, American Honda Motor Co., Inc. is announcing a product update for 26,764 model year 2016 Pilot vehicles with roof molding that may be loose or detach.

Basic Problem

By design, the 2016 model year Pilot vehicles have a wide distance between front and rear edge of roof molding. Vehicles that were produced before September 8, 2015 have molding clips with insufficient strength to maintain/restrain the molding in high cross winds situations or at carwash dryers.

The Repair

Affected vehicles will receive a repair by adding and replacing existing retention clips with updated clips and adding several more clips. Vehicles produced after September 8, 2015 are not affected as the factory applied a production line countermeasure. For customer satisfaction any unsold or used vehicles in dealer stock should be repaired prior to sale.

Service Bulletin

Service bulletin 16-021, *Product Update: Roof Molding* has been posted to the Service Information System today in support of this campaign. It includes parts, warranty and repair procedure information related to this product update.

Parts Information

In support of the repair a required parts kit is available for orders. Please check your bulletin for the kit part number and order according to affected vehicles in your dealer inventory and customer base.

As always, please make sure to check iN VIN status to determine if a particular vehicle is eligible for this product update.

Click [here](#) for a copy of 16-021.