

WARRANTY BULLETIN



TO: Dealer Principal, Service Manager, Service Advisor, and Warranty Claims Administrator

NO: D-16-07

DATE: March 9, 2016

SUBJECT: Removal of 9-Speed 948TE Transmission From The Powertrain Service Center (PTSC) Pre-Auth. Program (Rev. A)

FOR: All U.S. Dealers
All U. S Business Centers

PURPOSE:

To announce the removal of the 9-speed 948TE transmission from the Powertrain Pre-Authorization Program. **This applies only to:**

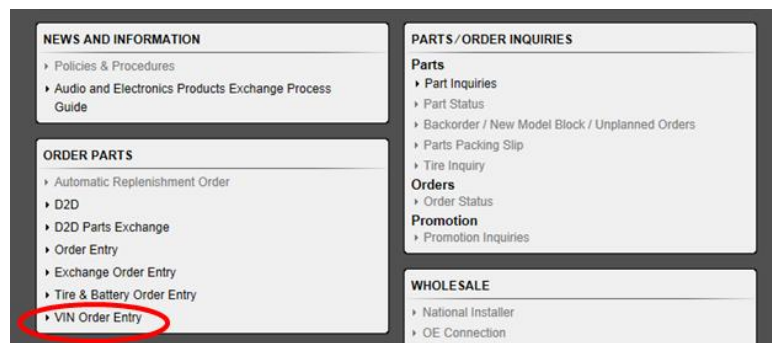
- 2014 Jeep Cherokees (KL) with a 2.4L or 3.2L engine
- 2015 Jeep Cherokees (KL) with a 3.2L engine built up to 3/3/2015

TIMING:

Effective with the release of this bulletin.

ACTION:

It will be necessary to order these transmissions via the new VIN Order Entry application located in DealerCONNECT under the "Parts" tab shown by the screenshot below. This allows us to update systems to enable the correct software and warranty identifiers to follow the vehicle. **It will be critical to enter the correct VIN and transmission part number for each order.**



Updates
WAM





In many cases, the 9-speed 948TE transmission assembly will need to be replaced; unless the diagnosis leads to one of the listed repairs below.

The following repairs are allowed during the Basic, Powertrain Warranty or applicable Mopar Warranty period without Powertrain Pre-Authorization:

- Oil Feed Tube
- Torque Converter replacement
- Differential Seals
- Oil Pan
- Valve Body
- Transmission Range Sensor
- Cover Kit
- Cover Gasket
- Access Hole Plug

Note: Dealers must return the completed appropriate Diagnostic Worksheets with the transmission assembly core. The Worksheet is used to assist in the analysis of returned units for root cause and corrective actions. Failure to return the diagnostic worksheet may result in a chargeback. Any assembly received that has missing parts, damaged in shipping due to loose parts, or has components installed that are not applicable to the unit, are subject to a complete or partial assembly chargeback based on the circumstances.

Please ensure that all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS

FIAT USA LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.

