

WARRANTY BULLETIN



TO: Dealer Principal, Service Manager,
Service Advisor, and Warranty Claims
Administrator

NO: D-16-01
DATE: January 8, 2016

SUBJECT: (X62) Hydraulic Clutch Master
Cylinder / Reservoir Hose – 2013-2015
Dodge Dart and 2014-2015 Jeep Cherokee

FOR: All U.S. Dealers
All U. S Business Centers

PURPOSE:

To announce an extended warranty on the Hydraulic Clutch Master Cylinder/ Reservoir Hose on the following vehicles:

- 2013-2015 Dodge Dart (PF)
- 2014-2015 Jeep Cherokee (KL)

Affected Vehicles:

This extended warranty bulletin applies only to vehicles built at:

- Belvidere (Plant Code "D") from February 24, 2012 MDH (022406) through November 13, 2014 MDH (111300)
- Toledo North (Plant Code "W") from January 4, 2013 MDH (010405) through October 28, 2014 (102801)

NOTE: This warranty extension coverage period is 5 years / 60,000 miles from the vehicles In-Service Date.

TIMING:

Effective Immediately

ACTION:

Always check *DealerCONNECT* > *VIP* to verify if a vehicle is involved in a warranty extension. A vehicle involved in this warranty extension will display an **(X62) Hydraulic Clutch** message in *VIP*. If no (X62) coverage message displays in *VIP*, the vehicle is not in the scope of this warranty extension and no further action is required on your behalf.

All technicians are required to familiarize themselves with Service bulletin 06-001-16 before replacing the Hydraulic Clutch Master Cylinder and Reservoir Hose on select vehicles. This Service Bulletin has been released to assist all dealers in the proper diagnosis and replacement of the Hydraulic Clutch Master Cylinder and Reservoir Hose.

Updates
WAM





The Global Claim System (GCS) will only honor the extended warranty coverages on the labor operation number(s) in the Service Bulletin.

Refer to Service Bulletin 06-001-16 for Part and LOP information.

ADDITIONAL INFORMATION:

If a customer has already experienced this concern and has already paid to have it repaired, the customer should be advised to send their original receipts to and / or other adequate proof of payment to the following address to request reimbursement.

FCA US LLC Customer Care
P.O. Box 21-8004
Auburn Hills, MI 48321-8004
Attention: Reimbursement

Customers with questions or concerns about this issue are advised to contact their dealership. In the event further assistance is necessary, customers should be advised to contact Customer Care at the following.

- Jeep brand vehicles: 1.877.426.5337 or 1.877.IAM.Jeep
- Dodge brand vehicles: 1.800.423.6343 or 1.800.4ADodge

Please ensure that all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS

FIAT USA LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT





Owner Name:

1234 Anywhere St.
Anytown, ST XXXXX
VIN: xxxxxxxxxxxxxxxxx

Dear (Name):

This letter is to inform you that the warranty period (3 years or 36,000 miles) on your vehicle's Hydraulic Clutch Master Cylinder / Reservoir Hose has been extended to a period of 5 years/60,000 miles. This extended Hydraulic Clutch Master Cylinder / Reservoir Hose warranty coverage applies to certain 2013-2015 model years Dodge Dart vehicles and 2014-2015 model years Jeep Cherokee vehicles. Our records show that you either own or lease one of the vehicles affected by this extended warranty.

We are extending the Hydraulic Clutch Master Cylinder / Reservoir Hose warranty period because some of the affected vehicle population may experience a loss of clutch pedal operation including limited pedal travel and limited clutch disengagement. If you are experiencing this condition now or in the future, simply contact your dealer to have the appropriate repairs performed. **Conversely, if you do not experience this condition, then your Hydraulic Clutch Master Cylinder / Reservoir Hose is operating correctly and no repair is necessary.**

If you have already experienced this condition and previously paid for a repair, you may be eligible to receive a reimbursement. You may complete the enclosed Customer Reimbursement Claim Form and send your original receipts, invoices and/or repair order to the following address for reimbursement. Your claim will be acted upon within 60 days of receipt:

FCA US LLC Customer Care
P.O. Box 21-8004
Auburn Hills, MI 48321-8004
Attn: Reimbursement

If you have questions or need any assistance, please contact your dealer or FCA US LLC Customer Care. FCA US LLC Customer Care is available 24 hours a day / 7 days a week. They can be reached at: 1.800.423.6343 (800-4ADodge) or 1.877.426.5337 (877-IAMJEEP).

Please keep this letter in your glove box along with your vehicles other warranty information for future reference if necessary. This warranty extension applies only to the Hydraulic Clutch Master Cylinder / Reservoir Hose condition described above; the other terms and the "What's Not Covered" items of your warranty remain the same as stated in your Warranty Information book.

FCA US LLC is taking this action to demonstrate its commitment to your continued satisfaction.

FCA US LLC

