



Model Year 2016 Multistrada 1200 Pikes Peak Introduction
Models: 2016 Multistrada 1200 Pikes Peak (all versions and countries)
Service Bulletin SRV-SRB-16-003

Date: February 22, 2016
To: Dealer Principal, General Manager, Service Manager, and Service Technician
From: Richard Kenton, Technical Director; Jonathan LaForte, Technical Manager

Dear Ducati Dealer,

Ducati is pleased to provide further details regarding service strategy for the Model Year 2016 Multistrada 1200 Pikes Peak; which will complete the information that you've already received, or that you will receive, during the technical courses at our training centers.

This document contains important information to prepare the vehicle for riding, provide information to the Customer when delivering bike along with instructions for vehicle maintenance.

Please be reminded that during the first 6 months (until 7/31/2016) any and all faults found on the motorcycle must be communicated through **YouTech**, including a detailed description and picture(s). Warranty claim approval is dependent upon these reports (this process does not apply to service under Campaigns, Technical Bulletins or Tips & Tricks).

Here follows a recap of the status of all Service operations associated with this model:

Technical Training	Under delivery from DMH
Spare parts catalogue	Already available on DCS
Workshop manual	Available from February on DCS
DDS Diagnosis 2.0	Already available for download (update 6.0.1)
Pre-delivery checks	Attached to Service Bulletin SVC-15-009
Maintenance chart	Attached to Service Bulletin SVC-15-022
Flat rate tables	Available from February on DCS
Owner's manual	Already available on Ducati.com website under section Dealers/Service/Maintenance



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• **Version**

VERSION	STANDARD EQUIPMENT
 	• Euro 4 • Riding Modes • Power Modes Ride-by-Wire • Inertial Measurement Unit (IMU) • Electronic Cruise Control • Ducati Cornering Lights (DCL) • Bosch-Brembo 9.1 ME Cornering braking system • Ducati Traction Control (DTC) • Ducati Wheelie Control (DWC) • Hands Free • Bluetooth for multimedia system • Backlit handlebar buttons • Rider seat with adjustable height • Instrument panel with 5" TFT screen • Full LED lights • Fully adjustable Öhlins upside-down fork with TiN superficial treatment • Fully adjustable Öhlins TTX36 monoshock • Pirelli Scorpion Trail II tires • Carbon fiber Termignoni silencer • Headlight fairing, side body panels, Hands Free cover and carbon fiber mudguard • Black sump guard • Red bodywork with Stripe livery

• **Vehicle pre-delivery**

All operations required during the pre-delivery inspection of Multistrada 1200 Pikes Peak are found in Service Bulletin SVC-15-009 "Model Year 2015 Multistrada 1200 Introduction" and the PDI Check-List (**Ed.04/15**) in it. Please print out and use this document any time you are inspecting this model for PDI, deliver a copy to the final Customer, and file another one with the repair order (RO).

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PRE-DELIVERY - Check List





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Two types of windscreens come in the supplied kit provided with the bike:

PLEXIGLASS windscreen Part no.48710822A	CARBON windscreen Part no.487P0861AG
	

For correct windscreen installation, besides from all parts necessary for pre-delivery inspection, we suggest consulting Service Bulletin SVC-15-009 “Model Year 2015 Multistrada 1200 Introduction” for vehicle PDI operations.

- **Scheduled maintenance chart**

The maintenance plan does not change from the previous Model Year and interventions are in the Scheduled Maintenance Check List (**Ed.11/15**) attached to Service Bulletin SVC-15-022 “Scheduled Maintenance Plan”. Please print a color copy of this form, fill it in thoroughly and provide a copy to the Customer (keep a copy attached to work order).

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Scheduled Maintenance



Please be reminded that the technical information contained in this document may undergo changes. We recommend always checking such information against the data provided on the workshop manual and dedicated technical bulletins. Please forward any comments you may have regarding the data contained in the Pre-delivery and Scheduled Maintenance Check list forms to your Area Manager. We feel confident that these new tools will help improve transparency towards our Customers, and consequently their loyalty toward both Ducati and your Dealership's Service. We thank you in advance for your attention and cooperation.

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