



Technical Journal

TITLE:

AC system, unusual noise

REF NO:
31394

ISSUING DEPARTMENT:
Technical Service

CAR MARKET:
United States and Canada

PARTNER:
3 US 7510 Volvo Car USA

ISSUE DATE:
2016-03-30

STATUS DATE:
2016-03-30

FUNC GROUP:
8748

FUNC DESC:
Hose

Page 1 of 2

“Right first time in Time”

Attachment

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
256							2016-2016		0000561-0078254	201505-201608

CSC Customer Symptom Codes

Code	Description
D5	Climate control system/Unusual noise

VST Operation Number

VST Operation Number	Description
87461-2	Hose/pipe condenser-joint side member replace
87007-2	Air conditioning performance test
87004-2	Refrigerant drain and fill
87010-3	Air conditioning leak trace

DTC Diagnostic Trouble Codes

Text

**DESCRIPTION:**

*VIDA=Vehicle Information and Diagnostic for Aftersales

*AC= Air Conditioner

Customer may experience unusual noise coming from the AC system mostly during idle or low speed driving. New softer AC hose implemented in car factory from 2016w09.

SERVICE:

In case of customer complaints, replace the AC hose according to VIDA. P/N 31469071.

ATTACHING DTCs TO THE FORM AS IMAGE FILES

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8748 .