



Technical Journal

TITLE:

Service Campaign S39788: BECM Software Upgrade

REF NO:
TJ 31391

ISSUING DEPARTMENT:
Technical Service

CAR MARKET:
United States and Canada

PARTNER:
3 US 7510 Volvo Car USA

ISSUE DATE:
2016-03-04

STATUS DATE:
2016-03-08

FUNC GROUP:
3100

FUNC DESC:
Battery and mounting parts

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“Right first time in Time”

Attachment

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
256	BC	B1BPHEV					2016-2016	21	0018071-0067912	0-0

CSC Customer Symptom Codes

Code	Description
XW	Service action/Recall/Service action/Recall

VST Operation Number

DTC Diagnostic Trouble Codes

Rows beginning with * are modified

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Text

**DESCRIPTION:**

Volvo Car USA LLC and Volvo Car of Canada Ltd (Volvo) on behalf of Volvo Car Corporation, has decided to launch Service Campaign S39788 on a limited number of model year 2016 XC90 Hybrid T8 vehicles.

Volvo has identified that drivers of affected vehicles may experience a false warning, (**Hybrid Systems Service Required**) in the Driver Information Module (DIM).

This is due to a software error in the Battery Energy Control Module (BECM).

SERVICE:**NOTE:**

RETAILER MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS SERVICE CAMPAIGN.

The corrective action is to perform a software upgrade to the BECM.

VEHICLE REPORT:

N/A