



Technical Journal

TITLE:
POT not operating when using tailgate handle

REF NO: TJ 30808	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2016-04-14	STATUS DATE: 2016-04-19
FUNC GROUP: 8329	FUNC DESC: Miscellaneous	Page 1 of 2	

“Right first time in Time”

Attachment

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
135							2010-2010		-	200946-201045
136							2010-2011		-	200946-201045

CSC Customer Symptom Codes

Code	Description
1K	Tailgate/trunk lid/Automatic opening/closing does not work
WJ	Tailgate/trunk lid/Hard to open

VST Operation Number

VST Operation Number	Description
36004-2	Software control Module Downloading

DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type
CEM	B114977	Intermittent

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.



Text

DESCRIPTION:

***CEM:** Central electronic module

***POT:** Power operated tailgate

If CEM was replaced with P/N 91412971, there might appear a new issue with the POT system as described below:

When opening the tailgate by the tailgate handle, the POT system will not assist the opening. DTC CEM-B114977 might be set as well.

But the tailgate will open as expected if opened by the tail gate opening button on remote control or LSM (Light Switch Module).

SERVICE:

Perform a CEM upgrade.

VEHICLE REPORT:

*Yes, please submit a Vehicle Report if the action under "Service" does not solve the problem.

Use concern area "Vehicle Report" and sub concern area "Support Needed", use function group 3723.