Service Product Journal

TITLE:
Unhandled script error in VIDA XC90 (16-)

REF NO: **31410**	ISSUING DEPARTMENT: **Service Operations**	REFERENCE BULLETINS:
CATEGORY:	**SUBCATEGORY:**	**CAR MARKET:** **United States and Canada**

Service Personnel: Read and initial	SERVICE MANAGER	SERVICE WRITER	WARRANTY ADMINISTRATOR	ISSUE DATE: **2016-04-08**	STATUS DATE: **2016-04-08**
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"Right first time in Time"

Background:

When performing software downloads to a vehicle there might be an unhandled script exception or error message. We don't have the full scope on which softwares are affected by this.

Temporary solution:

This is only a visual problem in the application and should not affect the vehicle. The error is occurring when the script is supposed to be closed.

For now, click the "Close" button when the error occurs and verify that the car is okay afterwards.

Final Solution:

Investigation and testing is ongoing but aiming for a solution VIDA release 16.3