



Service Product Journal

TITLE:

VIN Readout Update P2X Vehicles (Updated)

REF NO:
31358

ISSUING DEPARTMENT:
Warranty

REFERENCE BULLETINS:

CATEGORY:
Information Products

SUBCATEGORY:
Wiring Diagrams

CAR MARKET:
United States and Canada

Service Personnel:
Read and initial

SERVICE
MANAGER

SERVICE
WRITER

WARRANTY
ADMINISTRATOR

ISSUE DATE:
2016-03-04

STATUS DATE:
2016-03-07

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“Right first time in Time”

Attachment

File Name	File Size
SPJ P2 VIN readout update.pdf	0.2496 MB

Background:

March 4, 2016 - Attachment updated with clarification that the VIN number or row must be clicked in order to populate the Fine Tune Vehicle on the VIDA screen. See attached instructions.

With the VIDA update on Sunday February 21st, a change was implemented to the VIN readout routine. In the past, it was possible that the incorrect transmission type was being selected automatically by VIDA. This is related to the VIN structure for cars in our market.

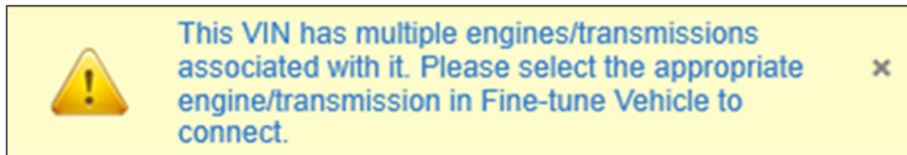
The update ensures the user selects the correct transmission type for the vehicle they are servicing (See attached instructions)

To view TJ attachment continue to next page. This TJ has one attachment.

P2 Vehicle Read Out Update (February 2016)



When a user attempts to read the vehicle with a VIN where the transmission is not decoded you will now see the below message.



After receiving this message, click the VIN number or anywhere along the row.

This will populate the “Fine Tune Vehicle” section below with the correct vehicle, minus the transmission type.

You will then manually select the proper Transmission, and click the Connect button.

The Connect button will be highlighted under “Fine-tune vehicle” only.

The normal Connect button becomes greyed out. This issue is being investigated for a correction in the future.

The screenshot shows the 'Connected Vehicles' interface. At the top, there's a header with 'Virtual #1 | USc-kapple_VV4952CZ7B1596426.log' and buttons for 'Read Vehicle', 'Advanced Test', and 'Choose Virtual Vehicle'. Below this is a table with columns: Customer Name, VIN, Model, Year, License Plate, and Connection. The table contains one row with VIN 'VV4952CZ7B1596426', Model 'XC90 (S3-)', Year '2011', and Connection 'Virtual #1'. A red box highlights the 'Connect' button in the table row. Below the table is a 'Fine-tune Vehicle' section. It contains fields for VIN, Model, Year, Partner Group, Engine, Transmission, Steering, Body Style, and Special Vehicle. A red box highlights the 'Connect' button in this section. The 'Connect' button in the table is highlighted in green, while the 'Connect' button in the 'Fine-tune Vehicle' section is highlighted in red.

Customer Name	VIN	Model	Year	License Plate	Connection
	VV4952CZ7B1596426	XC90 (S3-)	2011		Virtual #1

Fine-tune Vehicle

VIN:

Model: Year:

Engine: Transmission: Steering:

Partner Group: Body Style: Special Vehicle: