



MERCEDES-BENZ USA, LLC
303 Perimeter Center North, Suite 202
Atlanta, GA, 30346
Phone: (770) 705-0600
Fax: (770) 705-0117
MBUSA.com

Service

newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Thomas Brunner, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Service Campaign 2016070009 Models 166, 292. Model Year 2016 Correct Torque of Front Left and Right Torsion (Stabilizer) Bar Linkage Nut	DATE: August 19, 2016

IMPORTANT SERVICE CAMPAIGN LAUNCH INFORMATION

This Service Campaign is being launched today and the 90 affected vehicles are flagged in VMI.

Parts: No parts are required as this is a check and correct.

Owner Notification: As this is a voluntary customer care initiative, no customer letter will be mailed.

What's the Issue:

Daimler AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain GLE Class vehicles (166, 292 platform), the torque of the front left and right torsion (stabilizer) bar linkage nut to the steering knuckle does not correspond to current production specifications. An authorized Mercedes-Benz dealer will check and correct the torque.

When scheduling customers for an appointment please ensure that you are aware of any open campaigns in VMI so that the customer is advised about the time necessary to complete all campaigns.

Note: VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.

Dealers may also identify vehicles subject to a campaign through NetStar by selecting "Campaign" under the Controlling tab. Only vehicles that have been retailed by the respective dealer will be displayed within this program.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEdes (1-800-367-6372).



Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2016070009, August 2016

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Models 166, 292; Model Year 2016**
Correct Torque of Front Left and Right Torsion (Stabilizer) Bar Linkage Nut

Daimler AG, the manufacturer of Mercedes-Benz vehicles, has determined that on certain GLE Class vehicles (166, 292 platform), the torque of the front left and right torsion (stabilizer) bar linkage nut to the steering knuckle does not correspond to current production specifications. An authorized Mercedes-Benz dealer will check and correct the torque.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 90 vehicles are affected.

Order No. T-SC-2016070009

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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Procedure

1. Drive vehicle onto vehicle lift and raise.
2. **Nm** Torque front left and right torsion (stabilizer) bar linkage nut (arrows, Figure 1) to: 65 Nm.

Note:

Linkage nut (arrows, Figure 1) is located at bottom of steering knuckle.



Figure 1

i Note:

The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Torque front left and right torsion (stabilizer) bar linkage nut (02-9548).

Damage Code	Operation Number	Labor Time (hrs.)
32 920 41 8	02-9548	0.4

i Note

Operation Number labor times are subject to change.