

## Garmin MAP PILOT: Traffic information service (TMC) and possibly the voice control, nonfunctional after navigation software update using Download Manager Version 2.0.29 or 2.0.30

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Topic number	LI82.85-P-064765
Version	1
Design group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	08-25-2016
Validity	NTG 5*1: Model 117, 156, 166, 172, 176, 207, 212, 218, 242, 246, 292 with code 522 (Audio 20 NTG5 radio incl. preinstallation for SD card navigation) or code 357 (SD card navigation) NTG 5*2: Model 205, 253 with code 522 (Audio20 NTG5 radio with navigation capability) and code 355 (Preinstallation for navigation retrofit) or 357 (SD card navigation) NTG 5.5: Model 213 with code 522 (Audio 20 NTG5 radio with navigation capability) and code 355 (Preinstallation for navigation retrofit) or 357 (SD card navigation)
Reason for change	
Reason for block	

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### Complaint:

Following a navigation software update using Download Manager Version 2.0.29 or 2.0.30, the traffic information service (TMC) and possibly the voice control may become nonfunctional.

### Cause:

Missing files on the SD card after the software update, that are responsible for the traffic information service (TMC) and voice control.

### Remedy:

Currently being clarified.

### Immediate measure:

1. Do not perform updates at the moment using the Download Manager.
2. If a backup copy was made, please install it.

Note: Running the Recovery function here will not provide a remedy.

<h3>Symptoms</h3>
Communication/information / Communication / Navigation / Navigation - Function / Individual functions are not selectable/not available in navigation mode

# XENTRY TIPS

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Communication/information / Communication / Voice control system VCS / Nonfunctional
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Communication/information / Communication / Navigation / Traffic information / Service unavailable
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