

CD/DVD is no longer ejected/drawn-in

Topic number	LI82.60-P-064676
Version	1
Design group	82.60 Radio, audio/video systems
Date	08-15-2016
Validity	BR 205 with code 531 (COMAND Online) or code 520 (Audio 20 radio with USB interface) code 522 (Audio 20 radio, navigation-compatible) BR 253 with code 531 (COMAND Online) or code 520 (Audio 20 radio with USB interface) code 522 (Audio 20 radio, navigation-compatible)
Reason for change	
Reason for block	

Complaint:

CD/DVD is no longer ejected from/drawn-in to the drive of COMAND (A26/17) or Audio 20 (A26/17).

Cause:

Possible distortion between upper control panel control unit (N72/1) and COMAND (A26/17) or Audio 20 (A26/17).

Possible deformation on upper control panel control unit (N72/1), see picture in attachment.

Attachments	
File	Description
N72_1.pdf	Upper control panel control unit N72/1

Remedy:

Please check the CD/DVD draw-in/ejection tray with the upper control panel control unit N72/1 remove to rule out any distortion.

If no deformation is found on the upper control panel control unit N72/1, the control unit has to be replaced.

Symptoms
Communication/information / Entertainment / CD/DVD drive / CD/DVD is not ejected
Communication/information / Entertainment / CDC drive / CD is not ejected
Communication/information / Entertainment / CDC drive / Magazine sticks
Communication/information / Entertainment / Rear entertainment / CD/DVD drive / CD/DVD is not ejected

Control unit/fault code		
Control unit	Fault code	Fault text
A2 / A40/3 / A26/17 - Audio or COMAND, A40/3 / A26/17	B14F800	The CD/DVD cannot be ejected. _

XENTRY TIPS

- Audio or COMAND (Audio) (HU5)		
------------------------------------	--	--