

**FORD:**

2012-2013 Focus

2013 Escape

This article supersedes TSB **13-5-11** to direct all repairs to the updated service procedures in the online Workshop Manual (WSM), Section 204-00.

**ISSUE**

Some 2012-2013 Focus vehicles built on or before 10/22/2012 and 2013 Escape vehicles built on or before 12/3/2012 may exhibit a crunching or creaking type noise from the front suspension on low speed turns and over bumps.

**ACTION**

Follow the diagnostic and repair information contained in the updated online WSM, Section 204-00.

**WARRANTY STATUS:**

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**DEALER CODING**

<b>BASIC PART NO.</b>	<b>CONDITION CODE</b>
18198	42

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.