

SERVICE ADVISORY # 16-010

Cruiser Aire Main Slide Clearance

It has been determined the vehicles in this advisory population have a slide opening that is too tight after roof decking changed on the main flush floor slide room. This service advisory explains how to perform the repair.

Model and Serial Numbers Included:

2016 Cruiser Aire – Models CAF27RL, CAF29BH, CAF29RS

Serial Number Range: G006860 - G007983

Parts Required per Unit: CRV # 260840 – Trim - 14' - Nosing - w/.283 Lip - Slideout Box Gutter - Mill Finish

Purchase locally: Putty tape

Tools Required: Screwdriver, Screw Gun, Heat Gun

REPAIR INSTRUCTIONS

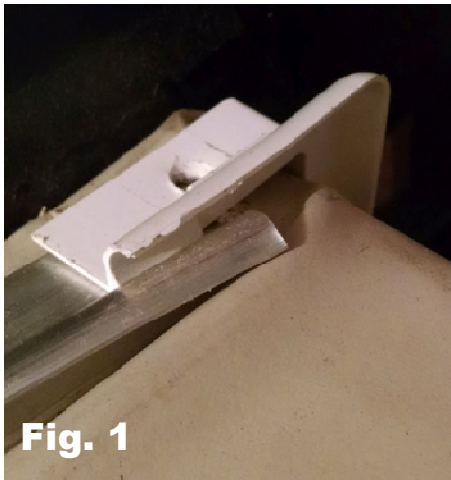


Fig. 1

Step 1

Remove the white plastic outside corner trim at each end of the mill finish trim, Fig. 1. Discard plastic corners.

Step 2

Remove the mill finish water stop trim where the rubber roof and the interior fascia backers meet. A heat gun may be necessary to soften putty under original trim and improve release. Discard trim.

Step 3

Replace mill finish trim with a new mill finish water stop trim CRV # 260840. Use new putty tape under trim. Trim installation shown, Fig. 2



Fig. 2

Step 4

Check that the main slide room is centered in the opening and is operating freely.

If the slide room is offset or rubs one side of opening, re-center slide room in the opening and re-check operation.

WARRANTY REIMBURSEMENT

ONLY ONE OF THE FOLLOWING MAY BE CLAIMED

REPAIR ONLY

For installing a new mill finish trim, submit the claim on the Crossroads RV Dealer Portal with **Service Advisory # 16-010** noted in the customer complaint section of the form using **Flat Rate Code # 7201042A**. The amount of time authorized is 1.0 hour.

REPAIR & RE-CENTER

For installing a new mill finish trim, and re-centering the slide, submit the claim on the Crossroads RV Dealer Portal with **Service Advisory # 16-010** noted in the customer complaint section of the form using **Flat Rate Code # 7201042F**. The amount of time authorized is 2.0 hours.

If you have questions please contact us at: 855-226-7496