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March 4, 2016

Dear Altec Owner,

Altec Industries, Inc. has developed a product improvement which relates to certain HD35A Units built between serial numbers 0912DW0423 and 0215DW0526.

Refer to SIL 631 for items covered under the warranty policy. Altec will supply necessary parts to correct this condition.

In order to determine if your unit is affected by SIL 631, compare the serial number of your unit with the list of affected units as described on the SIL. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

We regret this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.



Altec Industries, Inc.
Midwest Division
St. Joseph, MO

SIL 631

Service Information Letter

Date: March 4, 2016

Units Affected: HD35A Units from serial number 0912DW0423 (September, 2012) through 0215DW0526 (February, 2015)

Access Ladder Inspection

Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

A change in the specifications for the side access ladder (refer to Figure 1) resulted in the possibility that the ladder can separate from the track under certain conditions. Altec requires that the affected units be inspected for the dimension between pins on the end of the ladder. The inspection procedure begins on Page 2. If the dimension fails to meet the specification on the instruction, a replacement ladder must be ordered.



Figure 1 — Side Access Ladder

This repair is covered under the Altec Warranty Policy and can be performed by Altec or the customer's warranty provider. Altec will allow up to \$85 for an inspection and the labor. A warranty claim must be submitted for the cost of the labor. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or replacement at the owner's location.

Inspection Procedure

1. Position the unit on a level surface, apply the parking brake and chock the wheels.
2. Pull the side access ladder about three-quarters of the way out of the track. Twist the ladder to the front or back and raise one side of the top end of the ladder to disengage it from the track. Remove the ladder from the unit.
3. Carefully measure the distance between the outside end of the pins at the top of the ladder (refer to Figure 2).

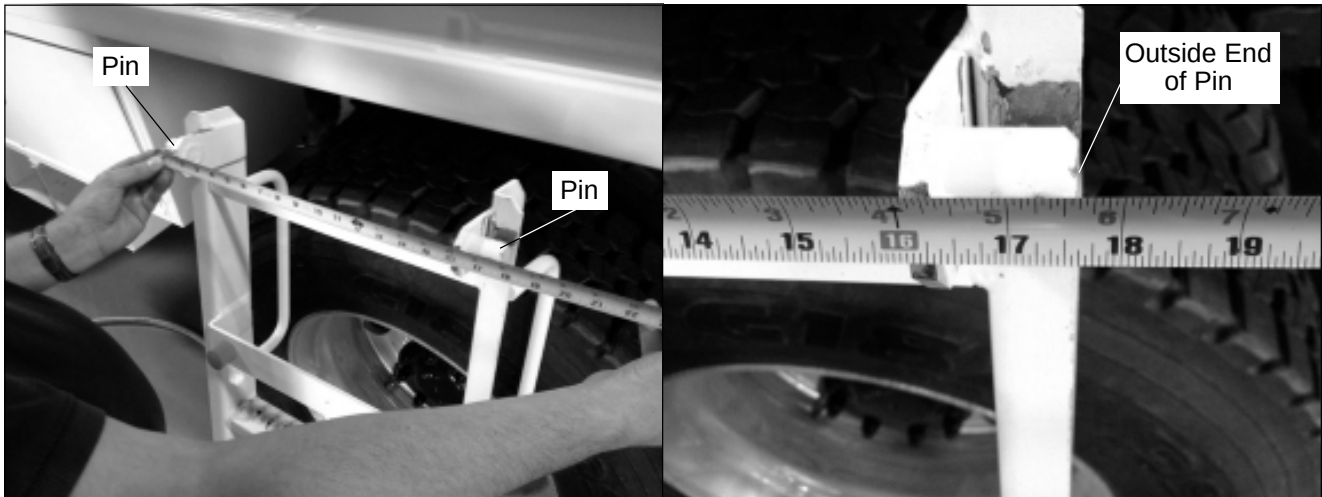


Figure 2 — Measuring The Pin Dimension

4. If the pin dimension measurement is less than $17\frac{9}{16}$ ", order the correct replacement ladder from the chart below.

070020356	Straight ladder
070020690	Fold-up ladder

5. If the pin dimension measurement is $17\frac{9}{16}$ " or more, and the ladder moves freely in the track, the ladder can continue to be used.
6. Reinstall the ladder in the slide and return the unit to service.

If the ladder did not meet the correct specification, it can continue to be used with caution. Make sure that both pins are engaged in the track each time the ladder is pulled out and used before it is replaced.