

Eliminating Noise Symptoms - Replacing Rubber Stops on Front Hood (Creaking noise from around the dashboard or A-pillar/SY0116)

Vehicle type: **Macan (95B)**

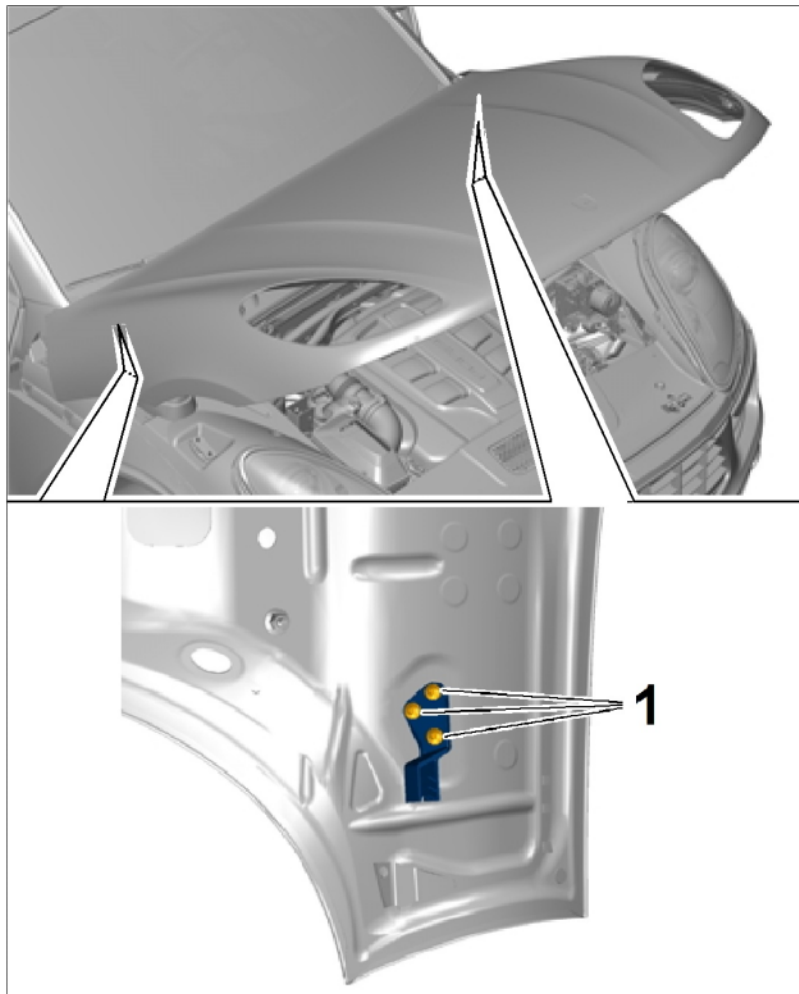
Model Year: **As of 2014 up to 2016**

Symptom: Creaking noises come from around the dashboard/A-pillar while driving.

Cause: Material pairing between the buffers and rear rubber stops on the front hood results in creaking noises from around the dashboard/A-pillar at the left and right.

Date of Introduction: From February 2, 2016 onwards, optimized rubber stops (new Part No. 95B.863.23x.A) are used during production.

Remedial action: In the event of a complaint, replace both rear rubber stops on the front hood with new rubber stops ⇒ *Workshop Manual '552237 Disassembling and assembling front lid'*.



Replacing rear rubber stops

Tools and Materials: **95B.863.237.A NEW** ⇒ Rubber stop, left
95B.863.238.A NEW ⇒ Rubber stop, right

Invoicing: The work involved is invoiced under the labor operation:

APOS	Labour operation	I No.
55225000	Reworking front hood	

For invoicing and documentation using PQIS, enter the following coding:

Location (FES5)	55223	Front hood guide
Damage type (SA4)	2015	creaking

Important Notice: Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. If a particular condition is described, do not assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your authorized Porsche Dealer for the latest information about whether a particular technical bulletin applies to your vehicle. Part numbers listed in these bulletins are for reference only. Always check with your authorized Porsche dealer to verify the current and correct part numbers. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.

© Porsche Cars North America, Inc.

Dealership	Service Manager	Shop Foreman	Service Technician
Distribution	Asst. Manager	Warranty Admin.	Service Technician
Routing			

Dr. Ing. h.c. F. Porsche AG is the owner of numerous trademarks, both registered and unregistered, including without limitation the Porsche Crest®, Porsche®, Boxster®, Carrera®, Cayenne®, Cayman®, Macan®, Panamera®, Speedster®, Spyder®, 918 Spyder®, Tiptronic®, VarioCam®, PCM®, PDK®, 911®, RS®, 4S®, FOUR, UNCOMPROMISED®, and the model numbers and the distinctive shapes of the Porsche automobiles such as, the federally registered 911 and Boxster automobiles. The third party trademarks contained herein are the properties of their respective owners. Porsche Cars North America, Inc. believes the specifications to be correct at the time of printing. Specifications, performance standards, standard equipment, options, and other elements shown are subject to change without notice. Some options may be unavailable when a car is built. Some vehicles may be shown with non-U.S. equipment. The information contained herein is for internal authorized Porsche dealer use only and cannot be copied or distributed. Porsche recommends seat belt usage and observance of traffic laws at all times.

Printed in the USA