

Voice Control Switch Is Not Functional

Vehicle Type: **Macan (95B)**

Model Year: **2017**

Customer Concern: The customer observes that a long press of the voice control switch on the high beam stalk does not operate Siri via Apple CarPlay.

Technical Concern: The technician confirms that the voice control switch is not functional on vehicles with i-option QH0 (“without voice control”).

Service Information: PCNA is aware of this issue. By design, Siri should be accessible by means of a long press of the voice control switch. An upcoming software release will fix this.

As always, be sure to document the repair completely in PQIS.

For this repair, please code the “cause” as follows:

Cause Location: 9110D PCM: function of additional software

Cause Symptom: 1611 No function

Dealership	Service Manager	Shop Foreman	Service Technician				
Distribution	Asst. Manager	Warranty Admin.	Service Technician				
Routing							

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