



WARRANTY BULLETIN

TO: Service Bulletin Distribution
FROM: Pierce Customer Service
DATE: 1/12/2016
RE: WARRANTY BULLETIN #014 Warranties for Seats Inc.

Pierce has worked with our supplier, Seats, Inc., to offer 3 years of warranty coverage on the cushion switch. To obtain coverage, the following guidelines must be followed:

During the first year:

- Warranty will be handled through the normal Pierce warranty process.
- A ticket must be started with Pierce and the trouble shooting steps must be followed.

After the first year:

- Warranty covers seat cushion switch only, labor not included, and is administered directly through Seats Inc.
- It is mandatory that a ticket be started with Pierce Customer Service for troubleshooting.
- If it is determined the cushion switch is not functioning properly, contact Seats Inc. at 800-767-3287. Pierce ticket number must be provided to Seats Inc.
- Seats Inc. will send a replacement cushion at no cost and issue an RGA for the return of the original cushion.
- Return original cushion to Seats Inc. for inspection.
- If a returned part is determined to be functional, the customer/dealer will be charged for that part by Seats Inc.
- Failure to return the part to Seats Inc. within 30 days will result in the customer/dealer being charged for the part.

This additional warranty is being offered by Seats Inc. Pierce Manufacturing is not responsible for any costs associated with this additional warranty.

SEAT OCCUPANT SWITCH FUNCTIONAL TEST

THIS INSTRUCTION IS INTENDED FOR PIERCE MANUFACTURING TO DETERMINE WHETHER THE SEAT SWITCH IS NOT FUNCTIONING WHEN THE VEHICLE DISPLAYS OCCUPANT SENSOR FAULTS.

TOOLS NEEDED

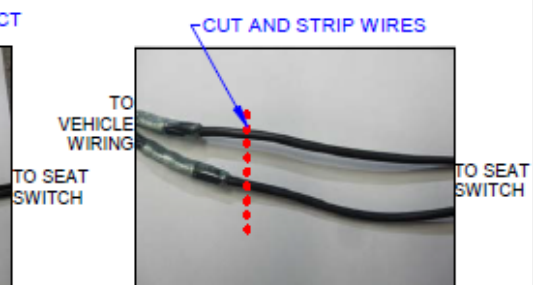
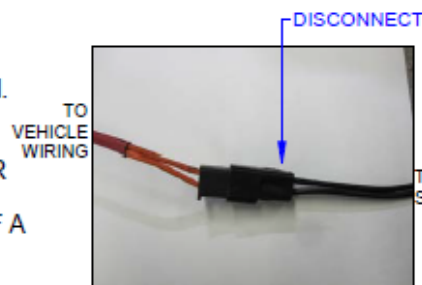
- WIRE CUTTERS
- WIRE STRIPPERS
- MULTIMETER OR CONTINUITY TESTER

STEP 1

KEEP THE CUSHION INSTALLED IN THE VEHICLE SEAT AND LOCATE THE BLACK SEAT SWITCH WIRES COMING FROM THE SEAT.

STEP 2

DISCONNECT THE SEAT SWITCH FROM THE VEHICLE WIRING SYSTEM. THIS MAY INVOLVE DISCONNECTING AN ELECTRICAL CONNECTOR OR CUTTING AND STRIPPING THE WIRES IF A CRIMPED CONNECTION WAS MADE.



STEP 3

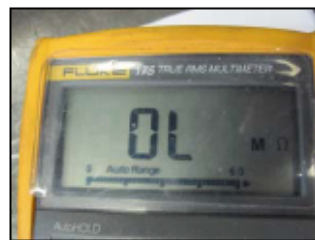
USE A MULTIMETER WITH A RESISTANCE OR CONTINUITY FUNCTION AND CONNECT THE TWO TEST LEADS TO THE SWITCH WIRES OR CONNECTOR TERMINALS.



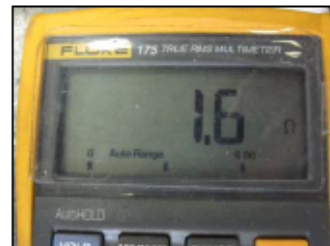
STEP 4

ACTUATE THE SEAT SWITCH BY HAVING SOMEONE SIT IN THE SEAT. THE RESISTANCE READING SHOULD GO FROM A VERY LARGE NUMBER (M Ω / K Ω / OL) TO LESS THAN 10 Ω . IF USING A CONTINUITY TESTER, THEN THE LIGHT SHOULD TURN ON WHEN THE SEAT IS OCCUPIED.

WITHOUT OCCUPANT



WITH OCCUPANT



IF THE RESISTANCE READING IS LESS THAN 10 Ω WHEN THE SWITCH IS ACTUATED, THEN THE SWITCH IS FUNCTIONAL.

SEATS INCORPORATED ASSUMES NO RESPONSIBILITY FOR DAMAGE OR INJURY CAUSED BY IMPROPER SPACING TO VEHICLE CONTROLS OR INSTALLATION METHOD. THIS IS ONLY A GUIDELINE AND DOES NOT GUARANTEE SATISFACTORY SEAT FUNCTION DUE TO INCOMPLETE OR IMPROPER INSTALLATION. PARTS SUPPLIED BY SEATS INCORPORATED ARE COVERED BY A LIMITED WARRANTY.



SIZE: A DRAWN BY: PvZ
DATE: 2/6/14 REV: 00 DWG. NO. 712295